

Release Notes

TruVision Navigator 4.0.36.65 (Service Pack 5)

Improvements added and Issues resolved with 4.0 SP5

1. Fixed the video export issue experienced in multi client applications.

Setting up Notifications

The Notifier will have blank cameras if a device is added but is never connected. Solution: After the user imports an address book or adds a device offline, he/she <u>must</u> connect to the device at least once to get notifications.

Upgrade paths

There are 6 versions of installations that 4.0 SP4 services. Those are:

- 3.1 installations that want to upgrade to 4.0 SP5
- 4.0 installations that want to upgrade to 4.0 SP5
- 4.0 SP1 installations that want to upgrade to 4.0 SP5
- 4.0 SP2 installations that want to upgrade to 4.0 SP5
- 4.0 SP3 installations that want to upgrade to 4.0 SP5
- 4.0 SP4 installations that want to upgrade to 4.0 SP5

The upgrade instructions are listed below for all paths.

1. To upgrade your 3.1, 4.0, 4.0 SP1, 4.0 SP2, 4.0 SP3, or 4.0 SP4 installation to 4.0 SP5, please follow these instructions below.

| Step | Screen Shot |
|---|-------------|
| Place the TruVision Navigator 4.0 SP4 (4.0.35.64) | N/A |
| setup.exe on the desktop of the PC where the previous | |
| instance is installed. | |
| | |



| Step | Screen Shot |
|---|---|
| If it is a Multi-Client (Client/Server) installation, place it on the Server machine. | |
| Launch the Install Shield Wizard by double-clicking the TruVision Navigator setup.exe to begin the installation. | |
| The Prerequisite dialog may display with details about what programs need to be installed on the PC for TruVision Navigator 4.0 SP4 to run. | TruVision Navigator - InstallShield Wizard Image: TruVision Navigator requires the following items to be installed on your computer. Click Install to begin installing these requirements. Status Requirement Pending Microsoft .NET Framework 4.0 Full |
| Click Install and TruVision Navigator will install those for you. | Install Cancel |
| Periodically, you may be prompted to reboot your PC | TruVision Navigator - InstallShield Wizard |
| for the prerequisite programs to take effect. The upgrade process will resume automatically after | The installation of TruVision Navigator requires a reboot. Click Yes to restart now or No if you plan to restart later. Yes No |
| you login to the PC after the reboot. | |



| Step | Screen Shot | | | | |
|---|---|--|--|--|--|
| Once the prerequisites have been installed, TruVision | TruVision Navigator - InstallShield Wizard | | | | |
| Navigator will begin its own upgrade process. | Welcome to the Install Wizard for TruVision Navigator The InstallShield Wizard will install TruVision Navigator on | | | | |
| Follow the Upgrade prompts to make your selections for the upgrade. | your computer. To continue, click Next. | | | | |
| | | | | | |
| Review your selections and click Next after confirming | TruVision Navigator - InstallShield Wizard | | | | |
| them to complete the process. | Upgrade confirmation | | | | |
| | Please review your installation choices below. Use the Back button, as necessary, to make changes. Click Next to begin installation. | | | | |
| | Install Type: Upgrade Previous Client will be Uninstalled. Previous Server will be Uninstalled. Install Directory: C:\Program Files\GE Nav\ Connection Type: Direct Database SQL Server Settings: Full Instance Name: ADMIN-PC\GENavSQLExpress Database Name: DBInstanceName | | | | |
| | ✓ | | | | |
| | InstallShield Cancel | | | | |
| When finished, be sure to reboot your PC. | TruVision Navigator - InstallShield Wizard | | | | |
| | InstallShield Wizard Complete | | | | |
| After the reboot, login to the application with your 3.0 | The InstallShield Wizard has successfully installed TruVision Navigator. Before you can use the program, you must restart your computer. | | | | |
| 3.1, 4.0, 4.0 SP1, 4.0 SP2, or 4.0 SP3 Username and | | | | | |
| Password. | ves, i want to restart my computer now; No, I will restart my computer later. | | | | |
| | Remove any disks from their drives, and then click Finish to complete setup. | | | | |
| Your Navigator Tree should be in tact with all of your devices users and groups present | | | | | |
| | Cancel | | | | |



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Admin

2

Network

Save:

Step **Screen Shot** Instructions to Upgrade memory COO CO CO CONTRACTOR CONTRACTOR If this is a Client/Server install, the next time Clients log tes 🍙 😇 Sug 💁 • 🗊 • 🗆 🛞 • Bage • Safety • Tgols • 🚱 • into the Server, they will be prompted to upgrade their Client via the Client Upgrade web page. Instructions to Upgrade TruVision Navigator 2. Download the TruVision Navigator Client application from the follo 3 Click on the Save button to save the installation executable to your dev *Note: Before proceeding, you must stop the Local* dnes.not.work. please contact your System Ad Scheduling Service via the Windows Services Dialog. To do this: Right-click on My Computer and select • "Manage" Select "Services and Applications" on the left navigation bar Select "Services" on the left navigation bar • Right-Click on "GE Nav Local Scheduling • Service" (for GE Nav 3.0 or 3.1) or "TruVision Navigator Scheduler" (for TruVision Navigator 4.0, 4.0 SP1, SP2, or SP3) and select" Stop" Now follow the prompts on the Client Upgrade • web page to complete the process for each Aurent and Aurent Auren Client machine. After the 4.0 SP4 installation is complete, login ٠ with your previous 3.1, 4.0, 4.0 SP1, SP2, or SP3 username and password You can now restart the Local Scheduling service via the Services Dialog Select All 🔍 🤍 🚠 🥄 🖳 Go To Playback 8 AM 3 AM 4 AM 5 AM 6 AM 7 AM Bandwidth



| Step | S | creen Shot | | | | |
|------|---|------------------------|-----------------|--------|----------------|----------------|
| | 9 | Service Status | | | | × |
| | | Service Name | Location | Status | | |
| | ł | Network Time Protocol | On this machine | Off | <u>Start</u> |)isable |
| | | Diagnostic Polling | On this machine | Off | <u>Start</u> | <u>)isable</u> |
| | | Notification Processor | On this machine | Off | <u>Start</u> [| <u>)isable</u> |
| | | Local Scheduling | On this machine | Off | <u>Start</u> | <u>)isable</u> |
| | | | | • | Clo | ISE |