

# Simon XT TableTop Control Panel User Manual



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#### FCC compliance

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the affected equipment and the panel receiver to separate outlets, on different branch circuits.

Consult the dealer or an experienced radio/TV technician for help.

#### FCC Part 15 registration number: B4Z-910C-SIMON.

**Part 68**. This equipment complies with Part 68 of the FCC rules and the requirements adopted by ACTA. A label on this equipment contains a product identifier in the format US:AAAEQ##TXXXX. You must provide this number to the telephone company upon request.

#### FCC Part 68 registration number: US:B4ZAL02B55910.

The plug and jack used to connect this equipment to the premises wiring and telephone network comply with the applicable FCC Part 68 rules and requirements adopted by ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See the installation instructions for details.

The REN is used to determine the maximum number of devices that may be connected to your telephone line. Excessive RENs on a telephone line may result in devices not ringing in response to an incoming call.

In most cases, the sum of all device RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact your local telephone company.

For products approved after July 23, 2001, the REN is part of the identifier with the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point. (For example, 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

Alarm dialing equipment must be able to seize the telephone line and place a call in an emergency situation. It must be able to do this even if other equipment (telephone, answ ering system, computer modem, etc.) already has the telephone line in use. To do so, alarm dialing equipment must be connected to a properly installed RJ31X jack that is electrically in series and ahead of all other equipment attached to the same telephone line. If you have any questions concerning these instructions, consult your local telephone company or a qualified installer about installing an RJ31X jack and alarm dialing equipment for you.

If this equipment causes harm to the telephone network, the telephone company may temporarily disconnect your service. The telephone company may notify you in advance, but when advance notice isn't practical, they will notify you as soon as possible and advise you of your right to file a complaint with the FCC.

The telephone company may make changes in their facilities, equipment, operations, or procedures that could affect the operation of the equipment. If they do, they will notify you in advance so you can make the modifications to maintain uninterrupted service.

This equipment may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission, or corporation commission for information.

If you experience trouble with this equipment, please contact the company that installed the equipment for service and repair information. If the equipment is causing harm to the telephone network, the telephone company may ask you to disconnect the equipment until the problem is resolved.

Contact information	www.utcfireandsecurity.com. or www.interlogix.com
Technical support	Toll-free: 888.437.3287 in the US including Alaska, Haw aii, Puerto Rico, and Canada. Outside the tool-free area, contact your dealer.

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# Preface

This is the Simon XT TableTop Control Panel Installation Manual for model 600-1054-95R-TT. This document includes an overview of the product and detailed instructions explaining:

- how to install; and
- how to set up the product for customer use.

There is also information describing how to contact technical support if you have questions or concerns.

To use this document effectively, you should have a basic knowledge of electrical wiring and low-voltage electrical connections.

Read these instructions and all ancillary documentation entirely before installing or operating this product. The most current versions of this and related documentation may be found on our website. Refer to Online resources on page 60 for instructions on accessing our online publication library.

A qualified service person, complying with all applicable codes, should perform all required hardware installation.

### Safety terms and symbols

These terms may appear in this manual:

**Caution:** Cautions identify conditions or practices that may result in damage to the equipment or other property.

**WARNING:** Warnings identify conditions or practices that could result in equipment damage or serious personal injury

# Chapter 1 Introduction

This chapter describes the Simon XT TableTop security system features.

In this chapter:

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Security system components 2 Communicating with your system 4

# Security system components

The Simon XT TableTop Control Panel uses wireless technology to warn your family about intrusion, carbon monoxide, and fire. It may also be used to control lights and appliances within your home. The system communicates with a central monitoring station and sends voice messages to an offsite phone.





Note: The universal, lamp, and appliance modules require a special transformer.

The security system uses sensors that communicate alarms to the control panel using radio waves.

The system is supervised, meaning that the panel checks the status of each sensor to detect problems. If the panel detects trouble, it will notify you with displayed and spoken messages, beeps, and indicator lights on the panel itself.

A Simon XT TableTop Control Panel installation may include any of the devices listed in Table 1 on page 3.

Component Type		Description		
Control panel		Operates and programs your security system. It communicates to you through displayed and spoken messages. The panel can communicate a central monitoring station and send voice messages to your offsite phone.		
Touchpads	Remote handheld	Controls the security system primarily from within the home.		
	Simon XT TableTop touchpad	Controls the security system from within the home.		
	Keyfob	This keychain touchpad controls the security system from within or near the outside of your home.		
Sensors	Indoor motion	Detects motion in a protected indoor area. When motion is detected, the panel may respond by sounding chimes or an alarm.		
	Outdoor motion	Detects motion in a protected outdoor area. When motion is detected, the system may respond by sounding chimes or turning on outside lights. These sensors are not used for intrusion detection.		
	Door/window	Detects the opening of a door or window.		
	Smoke	Detects smoke or a significant rise in temperature. They have a built-in siren that sounds when smoke or a significant rise in temperature is detected.		
	Freeze	Detects furnace failure. If the inside temperature drops below 41°F (5°C), the sensor will notify the panel. The sensor will send a restore signal to the panel when the temperature rises to 50°F (10°C).		
	Carbon monoxide	Detects carbon monoxide. Contains a built-in siren that sounds when carbon monoxide is detected.		
	Water-resistant personal help button	A wireless device used for activating police or auxiliary alarms through your security system.		
Modules	Appliance	Can be programmed to turn appliances or fluorescent lights on and off.		
	Lamp	Can be programmed to turn nonfluorescent lights on and off.		
	Universal	Used for controlling devices other than appliances and lamps. Check with your installer for other applications.		

 Table 1: Simon XT TableTop Control Panel system components

# Communicating with your system

You can send commands or instruct your security system through a series of keypresses on the panel, touchpads, or a remote telephone.

Device	Description	
Control panel	You can enter commands for your security system through simple keypresses on the panel. Depending on how your system is programmed, you may need to enter an access code for certain commands. An access code is a numeric code that allows authorization to operate your security system.	
Handheld Touchpad	This touchpad gives you the option to enter commands from any room in your house. You can enter commands through simple keypresses on the touchpad.	
Simon XT TableTop Touchpad	This touchpad gives you the option to enter commands from any room in your house. You can enter commands through simple keypresses on the touchpad.	
Keyfob	Keyfobs are handy for simple arming, disarming and light control functions. They are portable and can be carried offsite in a purse or pocket.	
Telephone	Touchtone telephones can be used to communicate with your system while you are offsite. Ask your installer if you have this feature.	

Table 2: System communication devices

**Note:** The default master code is 1-2-3-4 when the security system is shipped from the factory. You should change your code after your system is installed. See Code options on page 24.

# Chapter 2 Using the control panel

This chapter provides instructions for operating your security system.

In this chapter:

Content

Panel controls 6 Standard text display 8 Panel features 8 Things you can do 9 Home security 9 Exit/entry delay 11 Bypassing sensors 13 Alarms 14 Light control (optional) 15 Chimes 15 Latchkey 16 System status 16 Using and offsite phone 16 Using touchpads 17 Remote touchpads 17 Keyfob 18

# **Panel controls**

You can operate the self-contained security system through several different methods:

- The panel buttons provide a means of arming and disarming the system when you enter or exit your home. These buttons also provide a method for determining which sensors are active and determining system status.
- A set of three fast action keys provide immediate communication with the central monitoring station to report police, fire, or auxiliary alarms.
- The more complex operating functions are achieved using a combination of the panel buttons and a display menu. This method is used by your installer to establish your system configuration. You can use this method to program certain user features. See Menu navigation on page 25.

The self-contained panel (Figure 2 below) provides the user interface for system operation and programming system functions. Table 3 on page 7 provides a description of the panel keys and display.



Figure 2: Simon XT TableTop Control Panel

Piezo siren       The piezo siren makes alarm beeps and status beeps. Fire and intrusion alarm beeps are always played at high volume, while the volume of status beeps (such as trouble or chime beeps, entry and exit delay beeps, or auxiliary alarm beeps) is programmable.         LCD display       The LCD module has a 2 x 16 character array that displays a variety of phrases and icons.         Doors+Windows       Press to arm perimeter sensors.         Motions       Press to arm interior sensors.         Disarm       Press to arm interior sensors such as doors, windows, and motion sensors are disarmed. Environmental sensors, such as smoke and carbon monoxide, stay active at all times.         Status       Press to silence exit beeps when arming.         Bypass       Press to bypass a sensor.         Police       Press and hold the Emergency button for two seconds (or press twice quickly) to call the central monitoring station and notify them of a nonmedical call for help.         Image: the central monitoring station and notify them of a nonmedical call for help.       Press and hold the Fire button for two seconds (or press twice quickly) to call the central monitoring station and notify them of a fire.         Image: the central monitoring station and notify them of a fire.       Microphone         Used to communicate with central monitoring station after an alarm.       Scroll up/scroll         Microphone       Used to communicate with central monitoring station after an alarm.         Scroll up/scroll       Press to select a particular menu item or commit	Control	Description	
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* Lights on.	Speaker	level changes, system status, and voice chime sensor trips. The panel voice	
	*	Lights on.	

Table 3: Panel keys and features

Control	Description	
#	Lights off.	

### Standard text display

While the panel is idle, the following text displays:

Display line 1	Arming level	
Display line 2	HH:MMx (Time) and status icons	

Arming level text could be one of the following:

- Level 0 Subdisarmed
- Level 1 Disarmed
- Level 2 Doors + Windows
- Level 3 Motions
- Level 4 Doors + Windows and Motions

The phrase – No Delay is appended to the arming level when no entry delay is active. The possible status icons include:

- A Chime solid bell
- $\triangle$  Special chime outlined bell
- O Light schedules clock
- Sensor lights light bulb
- S Latchkey on key

#### LEDs

Every key on the keypad has an LED behind it, except for the scroll up and down keys. There are four status LEDs behind the row of keys below the LCD display. These status LEDs indicate the arming level. There is one status LED behind the Enter button. This status LED is lit when there are no open sensors in the system. All other LEDs are controlled as a group and provide backlighting for the keypad for 30 seconds after a key is pressed.

# **Panel features**

Your self-contained security system provides the following features:

- Home security
- Entry and exit delays
- Light control

- Fire, Police, and Emergency buttons
- Bypassing sensors
- Chime
- Latchkey

### Things you can do

The panel features provide you with the ability to perform the following functions:

- Arm perimeter (windows and doors) and interior (motion) sensors to indicate intruders.
- Control lights to be turned on and off at a set time or if an intruder is detected.
- Use one button to send quick response alerts to the central monitoring station.
- Access the system from a keyfob that is similar to that used for your car.
- Access the system from a remote telephone.
- Disable sensors so you can leave a window open while the system is armed.
- Get an audio alert when a protected door is opened while the system is disarmed.
- Have the system notify you if your children do not arrive at home by a predetermined time.

### Home security

The panel allows you to control which sensors are active at any given time. Table 4 below describes the five arming levels that you can set from the control panel.

Leve I	Function	Description	
0	Subdisarm	If your system includes 24-hour protection sensors on items such as gun or jewelry cases, you must subdisarm the panel before accessing these areas to avoid causing an alarm. Environmental sensors, such as smoke and carbon monoxide, stay active at all times.	
1	Disarm	In this level, only 24-hour sensors are active.	
2	Arm door and window sensors—exterior	This level arms the door and window sensors, while leaving the interior motion sensors disarmed.	

Table	4:	Panel	arming	levels
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Leve I	Function	Description
3	Arm motion sensors— interior	This level allows you to arm the interior motion sensors, while leaving the exterior door and window sensors disarmed.
4	Arm doors/windows and motion sensors—both	This level allows you to arm all sensors.

#### Arming/disarming

Arming a sensor makes it active and allows the panel to generate an alarm when a door or window is opened, or when an unauthorized person enters a specific area. Disarming makes the sensor inactive in the system. The current arming level is shown on the panel display and changes in arming level are announced on the speaker.

#### Subdisarm

To subdisarm, do the following:

- 1. Enter the master code while the system is disarmed.
- 2. The panel displays and speaks Subdisarmed, the Disarm button blinks, and the panel beeps once.
- 3. When you've finished accessing the temporarily unprotected areas, press Disarm to return to Disarmed.

#### Disarm (off)

To disarm, do the following:

- 1. Press Disarm, then enter your code when the panel displays Enter code.
- 2. The panel displays and speaks Disarmed, the Disarm button lights up, and the panel beeps once.

#### Arming doors and windows

To arm the doors and windows, do the following:

- 1. Ensure that all doors and windows are closed.
- 2. Press Doors+Windows, then enter your code when the panel displays Enter code, if a code is required.
- 3. The panel displays Doors+Windows, speaks Doors and windows on, and the Doors+Windows button lights up.
- 4. The panel starts an exit delay, and sounds exit beeps in groups of two until the exit delay expires.

#### Arming motion sensors

To arm the motion sensors, do the following:

- 1. Press Motions, then enter your code when the panel displays Enter code, if a code is required.
- 2. The panel displays Motions, speaks Motions on, and the Motions button lights.
- 3. The panel starts an exit delay and sounds exit beeps in groups of three until the exit delay expires.

#### Arming doors, windows, and motion sensors

To arm the doors, windows, and motion sensors, do the following:

- 1. Press Doors+Windows, then enter your code when the panel displays Enter code, if a code is required.
- 2. While the panel is in the process of arming, press Motions.
- 3. The panel displays Doors+Windows & Motions, speaks Doors and windows on, motions on, and the Doors+Windows and Motions buttons light up.
- 4. The panel starts an exit delay and sounds exit beeps in groups of four until the exit delay expires.

### Exit/entry delay

The panel provides a delay after entering or exiting your home before the system is alarmed. Table 5 below provides details for the entry and exit delay features.

Function	Description		
Entry delay	Some active sensors cause immediate alarms when tripped. Other sensors, if enrolled in a delayed response group, start an entry delay that lets you enter the premises and disarm the system. If the system has not been disarmed by the end of the entry delay, the alarm occurs.		
No delay	If the system was armed with the no delay feature activated, there will be no entry delay and the alarm will occur immediately.		
Exit delay	When the user arms the system, an exit delay starts. During the delay the user can vacate the premises through a delayed response door without causing an alarm.		
Protest during arming	The system may protest an arming level change if certain abnormal conditions exist. If a sensor that is active in the requested arming level is open, the system sounds protest beeps and automatically bypasses the open sensor (depending on system configuration).		

Table 5: Entry and exit delay details

#### Exit delay

The exit delay is the amount of time the system gives you to exit the home before the system is armed. This is programmed by the installer. After you arm the system you will hear beeps during the exit delay. See Status beeps on page 20.

#### Silent exit

The silent exit feature silences the status beeps that accompany the exit delay. See Status beeps on page 20. Press Silent after you arm the system to silence status beeps. The panel will still beep at the beginning and end of the exit delay.

Note: Enabling silent exit doubles the exit delay time.

#### **Entry delay**

The entry delay is the amount of time the system gives you to disarm the system after entering the home. This is programmed by the installer. When you enter your home, you will hear beeps during the entry delay. See Status beeps on page 20.

#### No entry delay

Use the no delay feature when you are staying at home, for instance when you are asleep, or when you're away from home and will carry a wireless touchpad that will allow you to disarm the system before opening a protected door. Check with your installer to find out how this option is programmed.

To use the no entry delay, do the following:

- 1. Close all doors and windows.
- 2. Press Doors+Windows twice. If a code is required for arming, enter your code after the first press of the Doors+Windows button, then press the button again.
- 3. The panel displays Doors+Windows No Delay and speaks Doors and windows on, no entry delay. The Doors+Windows light will blink and the exit delay will begin.

**Note**: To avoid causing an alarm, you must disarm the system with a wireless touchpad before entering your home.

#### **Quick exit**

Use the quick exit feature when someone wants to briefly leave while the home is still armed (for instance to get the newspaper). This feature needs to be enabled by your installer. When you press the Disarm button, the display shows Exit Time Is On. This allows a designated exit door to be open for up to two minutes without triggering an alarm.

**Note**: The designated door may be opened and closed only once. If you close the designated door behind you when you exit, you will have to disarm the system upon reentering. Leave the designated door open while using the quick exit feature.

#### Exit delay extension

If enabled by your installer, the exit delay extension feature will recognize when you arm the system, leave your house and then quickly re-enter your house (such as you would if you forgot your car keys.) In such a case Simon XT will restart your exit delay to give you the full exit delay again.

### **Bypassing sensors**

Bypassing a sensor allows you to open the sensor while the system is armed. For example, if your doors and windows are armed and you want to open your kitchen window but do not want to disarm the entire system, then you can bypass the kitchen window sensor and then open the kitchen window without causing an alarm. Bypassed sensors are automatically unbypassed when the arming level is changed to a level where the sensor is not active.

#### Bypassing

To bypass sensors, do the following:

- 1. Press Bypass and enter the master code.
- 2. Scroll up/down until you reach the sensor to be bypassed.
- 3. The display shows, for example, Sn 1 Front Door on the first line.
- 4. Press Enter to bypass (deactivate) the sensor.
- 5. When a sensor is bypassed, the panel displays Bypassed on the second line.

#### Unbypassing

To unbypass sensors, do the following:

- 1. Press Bypass and enter the master code.
- 2. Scroll up/down to the sensor to be unbypassed. The sensor must be currently bypassed.
- 3. Press Enter to unbypass (reactivate) the sensor.
- 4. The panel removes the word Bypassed from the second line of the display.

### Alarms

The system provides a series of alarms that indicate an unusual occurrence. When an alarm is active, the panel displays:

#### Alarm Alarm Alarm

#### Press Status

Alarms are canceled by entering a valid master or user code. After alarms are canceled, the system will be disarmed.

#### Canceling and preventing accidental alarms

One of the biggest concerns you might have regarding your security system is causing an accidental alarm. Most accidental alarms occur when leaving the residence after arming the system or before disarming the system upon your return.

There is a communicator delay (dialer delay) of 30 seconds programmed into this panel. The panel will delay 30 seconds before dialing the central monitoring station remote phone to send reports. You can have your installer program this delay time between 15 and 45 seconds. To cancel an accidental alarm before the programmed dialer delay time expires, enter your access code. The system will display Alarm Communication Cancelled and sound beeps.

#### Guidelines for preventing accidental alarms

Use the following guidelines to prevent accidental alarms.

- Close doors and windows before you leave your house.
- Gather your belongings, so you can exit immediately after arming the system.
- Always enter and exit within the programmed delay times.
- Make sure you leave through a door that has a delay time set for it.
- Disarm your system immediately upon returning home.
- Be aware of the devices in your security system and learn how each one operates.
- If you have pets, ask your installer if you need pet lenses in your motion detectors.
- Check the location of your smoke detectors. Smoke detectors near bathrooms and kitchens can be tripped by steam and smoke from cooking.
- Make a note of the display, system beeps, and indicator lights that indicate the current system status.

## Light control (optional)

The panel lets you control lights and appliances using lamp, appliance, or universal modules. You can:

- Turn lights with unit numbers 1 to 8 on or off manually or at a specific time.
- Turn on lights when a sensor is tripped. You can program lockout times when sensor-activated lights won't be active.

To turn on all of the lights that are controlled by lamp modules, press the \* button twice. The panel display will show All Lights On. To turn off all lights that are controlled by lamp modules, press the # button twice. The panel display will show All Lights Off. To turn on or off individual lights:

- To turn on a light with unit number N (1 to 8), press the \* button, then <N>. The panel displays and speaks Light <N> On.
- To turn off a light with unit number N (1 to 8), press the # button, then <N>. The panel displays and speaks Light <N> Off.

### Chimes

Use the chime feature to signal when a protected door is opened while the system is disarmed. The panel chimes twice when a chime sensor is tripped, if the chime mode is enabled. This feature allows you to be notified when family members are going in and out of your home. The chime and special chime features are turned on or off in the system menu.

**Note**: If there are no chime sensors in your system, the chime option will not appear in the System menu.

#### Voice chime

Your installer may have programmed the system to speak the sensor name or make a custom chime sound when a chime sensor is tripped. The chime sound, if programmed, will be played in place of the standard chime beeps.

#### **Special chime**

Special chime allows you to install motion sensors in a patio or at the front door, and be notified when someone is approaching those areas. These motion sensors are not used for intrusion protection. The panel will chime three times, if the special chime mode is enabled.

**Note:** If there are no special chime sensors in your system, the special chime option will not appear in the System menu.

### Latchkey

Use the latchkey feature to notify you, via a remote phone, if a family member does not arrive home at a predetermined time and disarm the system. When this feature is active, a latchkey alarm is reported if the premises are not disarmed by the programmed latchkey time. For example, if you set the latchkey time for 3:00 p.m. and the system is not disarmed by that time a message is sent to your remote phone. The latchkey feature can be activated during arming if a latchkey time is programmed.

To activate the latchkey feature, do the following:

- 1. Press Motions twice. If a code is required, enter your code after the first press of the Motions button, then press Motions a second time.
- 2. The panel Motions light will blink and the exit delay will begin.

### **System status**

Press Status (no code is required) to cause the system to display and speak the following types of information:

- Alarm conditions
- Alarm history
- Trouble conditions
- Open sensors
- Bypassed sensors

# Using and offsite phone

The Status button blinks when an active alarm exists. The Status button is lit when an abnormal condition such as a trouble or open sensor exists in the system.

You can clear certain status entries from the system (such as old alarm history) by pressing Disarm after checking the status.

If enabled by the installer, you can control your panel remotely from an offsite phone. The panel answers a phone call according to the dialing method programmed by your installer.

After a certain combination of rings and pauses, the panel will answer the call with the voice prompt Enter your code. You must enter the correct code to gain access.

If you are interacting with your panel and the panel hangs up on you, the system is calling in a report to the central monitoring station or remote phone due to an action by you or someone at the security system site. The actions listed in Table 6 below may be performed from an offsite phone.

Action	Phone keypresses	Comments
Disarm	1	System not already disarmed
Subdisarm	1	Must have used the master code to gain access; system was disarmed
Arm doors and windows	2	Press 2 again to activate no delay feature
Arm motion sensors	3	Press 3 again to activate latchkey feature
Arm doors, windows, and motion sensors	2 - 3	
Check status	0	
Turn light on	*	N = 1 to 8, unit number
Turn light off	# <unit_num>.</unit_num>	N = 1 to 8, unit number
Turn all lights on	* _ *	
Turn all lights off	#-#	
Hang up	9	

 Table 6: Phone controls

## Using touchpads

You can use touchpads to control the security system from any location within or near your home.

### **Remote touchpads**

Interfacing with the system using a remote touchpad is similar to using the panel.



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### Keyfob

If your installer programmed the keyfob with no entry delay, and you armed the system with the keyfob, you must disarm your system before entering the home to avoid causing an alarm.

**Caution:** To avoid causing false alarms, check with your installer on how your touchpad options are programmed.

Figure 4: Keyfob keychain touchpad



**Note**: For any keypress on the keyfob, hold the button until the indicator light blinks

If your installer programmed your system for remote touchpad arming, you must enter your home to start the entry delay before you can use your keyfob to disarm the system. **Note**: Panic alarms need to be silenced from the panel, a remote handheld touchpad, or another keyfob. They cannot be silenced from the same keyfob that activated the alarm.

<b>(</b> )	Lock	Press once to arm doors and windows.	
<b>()</b> - <b>()</b>	Lock	Press twice to arm doors, windows, and motion sensors.	
<b>()</b> . <b>()</b>	Lock	Press three times to arm doors, windows, motion sensors, and to activate the latchkey option.	
D - D Hold both for 3 seconds	Lock and unlock	Press both buttons simultaneously for three seconds to send a panic (intrusion, silent, or nonmedical emergency) alarm to the central monitoring station. Check with the installer to find out how the keyfob panic buttons will operate.	
Ū	Unlock	Press to disarm your security system.	
↔	Star	Can be programmed to control a device connected to a universal module.	
0	Light	Can be programmed to control a device connected to a lamp module. Press once to turn on all lights on lamp module. Press again to turn off all lights on lamp module turn off.	

# Chapter 3 How your system communicates

Your system responds to you through the use of display and voice messages, status beeps, alarms, and panel indicator lights.

In this chapter:

Content

Status beeps 22 Alarm sirens and lamp modules 22 Panel indicator lights 23 Trouble beeps 23

# **Status beeps**

The panel sounds status beeps to alert you to various system events and conditions (see Table 7 below).

**Note**: You may receive a different number of status beeps if you press the buttons quickly.

Table 7: Status beeps

Activity	Beepresponse		
Doors+Windows Exit delay and Entry delay beeps sound two times every five seconds times per second during the last ten seconds. If silent exit is used, the delay beeps will only sound twice when you arm and twice when the expires.			
Motions	Exit delay and Entry delay beeps sound three times every five seconds and three times per second during the last ten seconds. If silent exit is used, the exit delay beeps will only sound three times when you arm and three times when the exit delay expires.		
Doors+Windows and Motions	Exit delay and Entry delay beeps sound four times every five seconds and four times per second during the last ten seconds. If silent exit is used, the exit delay beeps will only sound four times when you arm and four times when the exit delay expires.		
Disarm	One beep.		
Chime	Two beeps.		
Special chime	chime Three beeps.		
Trouble beeps	Six beeps every minute. Press Status to stop beeps for four hours.		
No activity beeps Twenty beeps every minute for five minutes. Feature must be programmed the installer.			

# Alarm sirens and lamp modules

Exterior and interior sirens make three different alarm sounds on the premises, each indicating a different type of alarm. Sirens are programmed by the installer to time out and stop sounding after a specified time.

Use Table 8 below to understand the siren sounds used by the security system.

Activity	Beep response	Beep response	Beep response
X10 lights	Steady	Flashing	Steady
X10 siren <sup>a</sup>	Steady	Steady	Alarm beeps

Table 8: Alarm siren and X10 light information

Activity	Beep response	Beep response	Beep response
Interior and panel siren	Temporal 3 <sup>a</sup>	Steady	Fast on/off
Exterior siren	Temporal 3 <sup>a</sup>	Steady	

a> Temporal 3 refers to a continuous pattern of three siren pulses, then off for 1.5 seconds, three siren pulses, then off for 1.5 seconds.

# **Panel indicator lights**

Use Table 9 below to understand the panel indicator lights.

Button	When button light is on	When the button flashes
Doors+Windows	Doors and windows armed	Doors and windows armed and no entry delay on
Motions	Motions armed	Motion sensors armed and latchkey on
Disarm	System disarmed	System subdisarmed
Status	System trouble, open sensor, or bypassed sensor	System in alarm
Enter	There are no open sensors	
Chime - solid bell	Door will cause chime	
$\triangle$ Special chime - outlines bell	Motion will cause chime	
O Light schedules - clock	Time-activated lights feature enabled	
Sensor lights - light bulb	Sensor-activated lights feature enabled	
S Latchkey on - key	Latchkey feature enabled	

Table	9:	Panel	indicator	lights
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# **Trouble beeps**

Your security system is able to automatically test itself for:

- Power failures
- Low batteries
- Nonworking sensors

• Communication troubles with the central monitoring station

When your security system detects one of the problems above, six rapid beeps sound every minute until the trouble condition is corrected. To stop the trouble beeps, press Status or arm/disarm the system while the trouble condition exists. Trouble beeps will resume four hours later unless the trouble condition is corrected.

The following list explains the trouble beep conditions:

#### AC power failure

This condition (if programmed by installer) occurs if your security system has been accidentally unplugged or if there has been an AC power outage. Any status lights go out immediately, and trouble beeps start after five minutes. If you press any button, the display will light and pressing Status will show the AC failure. If AC power is not restored within a programmed period of time (5 to 254 minutes) the system will call the central monitoring station. The backup battery, if fully charged, will last for 18 to 24 hours—depending on the load applied to the panel—with no AC power.

#### System battery failure

This condition occurs if the emergency backup battery has failed. Trouble beeps will start. Press Status and the display will show *System Low Battery*. If your AC power is not working, your security system will shut down once the battery has failed. If the condition does not clear after AC power has been restored and 24 hours have passed, call your security system dealer.

#### **Restoration of power**

This condition occurs after a complete loss of power (AC and battery). When power is restored, the panel will return to the arming state with the same zones bypassed it had prior to losing power.

#### **Sensor failure**

This condition occurs if a sensor is not communicating with the panel. Trouble beeps will start and the Status button will light. Press Status and the display will show what sensors have failed. Perform sensor tests. You may need to call your security system dealer if the problem continues.

#### **Sensor low battery**

This condition occurs if a system sensor has a low battery. The sensor may still be communicating with the panel. Trouble beeps will start and the Status button will light. Press Status and the display will show what sensors have a low battery.

You may need to call your security system dealer to resolve this problem. Some sensor batteries can be replaced by the homeowner.

#### Fail-to-communicate

This condition occurs if your security system cannot communicate to the central monitoring station. Your system will try to report to the central monitoring station eight times before it tells you there is a fail-to-communicate problem. Trouble beeps will start and the Status button will light. Press Status and the display will show *Comm Test Fail* or *Comm Failure*. You may need to call your security system dealer if the problem continues.

#### Sensor open

This condition occurs if a door or window is open or a system sensor has been disturbed and not reset properly. For example, a door/window sensor magnet may have been removed from the sensor. Your system will indicate this condition to you by causing the Status button to light. When you press Status, the display shows, for example, *Sn 1 Front Door Open*. Correct the problem by resetting the sensor. If this condition continues, call your security system dealer.

#### Sensor tampered

This condition occurs when a sensor is physically tampered with, for example, the cover is taken off of one of the sensors. If the system is armed an alarm will occur. Your system will indicate this condition to you by causing the Status button to light. Trouble beeps will start. Press Status and the display shows Sn # Name *Tampered.* Correct the problem by resetting the sensor. If this condition continues, call your security system dealer.

#### **RF jam detected**

The panel receiver may be experiencing some interference. The system will call to notify the central monitoring station about this problem.

#### **Clearing status**

Some types of status conditions, such as the alarm history, must be cleared manually. To clear system status, press the Status button, read and/or listen to the status messages, then press Disarm. If the trouble condition was a low system battery, perform a sensor test. The Status light should turn off if all trouble conditions have been corrected.

# Chapter 4 Programming

This chapter describes how to program your system. It will guide you through programming instructions for system features.

#### Content

System menu 28 Entering and exiting the system menu 28 Code options 28 Top-level menus 29 Set clock 30 Light schedules 30 Sensor lights 31 Chime 31 Special chime 31 System tests 32 Revision 32 Contrast 32 System programming 32 Access codes 33 Security 34 Phone numbers 34 Timers 35 Siren options 35 Light control 37

# System menu

Your self-contained security system security system allows you to program certain user options, such as access codes, time schedules, or the system time. These options are accessed through a system menu.

### Entering and exiting the system menu

To enter the system menu, press the scroll up/down buttons or the Enter button in the upper right of the panel.

Press Status to exit a menu or option edit mode and navigate up one level. Pressing Status while in the top menu level exits the system menu. The panel automatically exits the system menu after a few seconds of inactivity if no access code has been entered yet. After an access code has been entered to access a code-protected area of the system menu, the timeout is 30 seconds (four minutes while performing a sensor test).

## **Code options**

The security system provides a system of codes to be entered when a certain level of authority is required to perform an action. These codes allow you to activate system options, customize panel operations, and generate a silent alarm. The default code is based on the code length (3, 4, 5, or 6-digit code) determined at installation. The code types are listed in Table 10 below.

-			
Code Description			
Master code	The master code is the main code used for panel operations. The default code will be 123, 1234, 12345, or 123456 depending on the value set by the installer for code length.		
User codes 1 through 8	These eight codes are supplemental user codes. These codes can be used for panel operations such as disarming, but not programming. These codes can be any 3, 4, 5, or 6-digit code, depending on the code length.		
Duress code	The duress code is used to generate a silent duress alarm while disarming.		

Table 10: System codes

**Note**: Any combination of invalid codes in excess of 40 keypresses (such as fourteen invalid three-digit codes) will cause a system access alarm. The alarm locks all touchpads, except keyfobs, for 90 seconds.

Table 11: Menu structure

	• • • • • • • • • • • • • • • • • • • •			
Set clock			Security	
Light schedules			Downloader enable	
Sensor lights			Phone numbers	
Chir	ne		Phone #	
Spe	cial chime		Timers	
Syst	em tests		Latchkey time	
	Sensor test		Siren options	
	Communication test		Panel piezo beeps	
	System download		Panel voice	
Syst	System programming		Panel piezo alarms	
	Access codes		Status beep volume	
	Dealer code		Speaker volume	
	Master code		Light control	
	User code 1		Set entry lights	
	User code 2		Sensor lights	
	User code 3		Light schedules	
	User code 4		Housecode	
	User code 5		Sensor-activated light lockout time	
	User code 6		System tests	
	User code 7		Sensor test	
	User code 8		Communication test	
	Duress code		Initiate download call	
			Revision	
		Contras	st	

# **Top-level menus**

This section explains the top-level menus, with the exception of system programming, which makes up the bulk of the menus and can be found in its own section, System programming on page 29.

### Set clock

If the panel loses both AC and battery power, then upon restoring power the system time will default to midnight and blink, indicating it has not been set correctly. Your installer can set your system time to display in either 12-hour or 24-hour format.

Time of day format is HH:MMx

#### Where:

HH = 01 to 12 (12-hour format) or 00-23 (24-hour format)

MM = 00 to 59

x = a or p (12-hour format) or none (24-hour format)

To reset the clock, do the following:

Scroll up/down until the display shows Set clock and press Enter.

- 1. The display shows Enter code. Enter your master code with numeric keys and press Enter.
- 2. Press Enter again.
- 3. The display now flashes the hours. Scroll up/down to set the hours and press the Enter to accept.
- 4. The display now flashes the minutes. Scroll up/down to set the minutes and press the Enter to accept.
- 5. The display is now flashing the AM/PM. Scroll up/down to set the AM/PM and press Enter to accept.
- 6. The display now shows the current time, and stops flashing. Press Status twice to exit.

## Light schedules

The system will automatically turn certain lights on or off according to light schedules you can define in menu item System programming > Light control > Light schedules. See Light control (optional) on page 14.

To enable or disable scheduled lights, do the following:

- 1. Scroll up/down until the display reads Light schedules and press Enter.
- 2. The current setting will flash. Scroll up/down to toggle this option on/off and press Enter.
- 3. The setting will stop flashing. Press Status to exit.

A clock icon appears in the display when scheduled lights are enabled.
Note: This menu option will not appear if no light schedules are defined.

# Sensor lights

The system automatically turns certain lights on or off when certain sensors are tripped. For example, you can set a basement light to turn on when the door to the basement is opened. You can associate sensors with lights in menu item System programming > Light control >Sensor light. See Light control (optional) on page 14.

To enable or disable sensor-activated lights, do the following:

- 1. Scroll up/down until the display shows Sensor lights and press Enter.
- 2. The current setting will flash. Scroll up/down to toggle this option on/off and press Enter.
- 3. The setting will stop flashing. Press Status to exit.

A light-bulb icon will appear in the display when sensor lights are enabled.

Note: This menu option will not appear if no sensor lights have been defined.

## Chime

To enable or disable the chime feature, do the following:

- 1. Scroll up/down until the display shows Chime and press Enter.
- 2. The current setting will flash. Scroll up/down to this option on/off and press Enter.
- 3. The setting will stop flashing. Press Status to exit.
- A solid bell icon will appear in the display when chime is enabled.

Note: This menu option will not appear if no chime sensors are in your system

## **Special chime**

To enable or disable the special chime feature, do the following:

- 1. Scroll up/down until the display shows Chime and press Enter.
- 2. The current setting will flash. Scroll up/down to toggle this option on/off and press Enter.
- 3. The setting will stop flashing. Press Status to exit.

An outlined bell icon will appear in the display when special chime is enabled.

Note: This menu will not appear if special chime sensors are not in your system.

## System tests

This menu lets you run sensor and communication tests, and initiate a phone call from the panel to the Enterprise Downloader. For more information, see Chapter 5 Testing on page 35.

## Revision

This menu item is a read-only display of the system's firmware version. Press Status to exit.

# Contrast

To adjust the contrast of the display, do the following:

- 1. Scroll up/down to Contrast and press Enter.
- 2. Scroll up/down to increase and decrease the contrast setting. (There are eleven contrast levels.)
- 3. Press Status to save the setting and exit.

**Note**: Changes in contrast are more noticeable when not looking at the display straight on.

# System programming

To enter system programming mode, do the following:

- 1. Enter the system menu.
- 2. Scroll up/down to System programming, then press Enter.
- 3. The panel displays Enter code. Enter your master code, then press Enter.

At this point, you are in the System programming submenu. At this level, the following items are accessible:

- Access codes
- Security
- Phone #s
- Timers
- Siren options
- Light control
- System tests

The sections below describe the options that you can program in the System programming menu.

#### Access codes

There are three types of access codes: master, user, and duress.

#### Master code

The master code is your most powerful code and can be used for all user operations including programming.

To change the master code, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Access codes, then press Enter.
- 3. Scroll up/down to Master code, then press Enter.
- 4. The current value of the code now flashes. Enter a new code (use correct length), then press Enter.
- 5. Press Status repeatedly to exit.

The initial value of the master code is 123, 1234, 12345, or 123456, depending on the installer-programmed access code length.

#### User codes 1 to 8

There are eight user codes, which can be used for many user operations, but not subdisarming, programming, or bypassing sensors.

To change a user code, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Access codes, then press Enter.
- 3. Scroll up/down to the user code you want to change, then press Enter.
- 4. The current value of the code now flashes. Enter a new code (use correct length), then press Enter.
- 5. Press STATUS repeatedly to exit.

Initially, all user codes are blank. You can delete a user code by pressing Disarm while the code is being changed.

#### **Duress code**

The duress code, when used in place of another user code, generates a silent duress alarm which is reported to the central monitoring station.

To change the duress code, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Access codes, then press Enter.
- 3. Scroll up/down to Duress code, then press Enter.
- 4. The current value of the code now flashes. Enter a new code (use correct length), then press Enter.
- 5. Press Status repeatedly to exit.

Initially, the duress code is blank. You can delete the duress code by pressing Disarm while the code is being changed.

# Security

The Security menu contains the download enable option. This option determines whether your dealer can access the system remotely.

To program the download enable option, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Security, then press Enter.
- 3. Scroll up/down to Download enable, then press Enter.
- 4. The current value of this option now flashes. Scroll up/down to toggle this option on/off, then press Enter.
- 5. Press Status repeatedly to exit.

## **Phone numbers**

Phone #4 is the only system phone number that you can change. Therefore, it is often used for voice reporting of alarms to your phone, if it was programmed for this purpose by the installer.

To change Phone #4, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Phone #s, then press Enter.
- 3. Scroll up/down to Phone #4, then press Enter.
- 4. The first digit of the current value of this option now flashes (this may take up both lines on the display). Change each digit of the phone number by scrolling or entering a numerical value, then move to the next digit by pressing Enter.
- 5. When done, press Enter again to save the new phone number.

6. Press Status repeatedly to exit.

You can delete the phone number by pressing the Disarm button while changing a digit.

### Timers

The latchkey time option is the only timer setting available to you. The latchkey time is the time of day by which the panel must be disarmed to avoid triggering a latchkey alarm, if the latchkey time option is enabled during arming.

To change the latchkey time, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Timers, then press Enter.
- 3. Scroll up/down to Latchkey time, then press Enter.
- 4. The HH (hours) part of the time now flashes. Program the hour value by scrolling or entering a numerical value, then press Enter.
- 5. The MM (minutes) part of the time now flashes. Program the minute value by scrolling or entering a numerical value, then press Enter.
- 6. If you are using 12-hour clock format, the a or p (AM/PM) part of the time now flashes. Select a or p by scrolling, then press Enter.
- 7. Press Status repeatedly to exit.

## **Siren options**

The panel has two built-in sound sources, a piezo siren and a speaker. The piezo siren makes alarm beeps and status beeps. Fire and intrusion alarm beeps are always played at high volume, while the volume of status beeps (such as trouble or chime beeps, entry and exit delay beeps, or auxiliary alarm beeps) is programmable. The speaker emits the panel's voice and also sounds beeps when a key is pressed. Its volume is also programmable.

The siren and built-in speaker options consist of the following:

#### Panel piezo beeps

Panel piezo beeps (status beeps sounded on the siren). This option determines whether or not the panel sounds nonalarm beeps.

To program piezo beeps, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Siren options, then press Enter.

- 3. Scroll up/down to Piezo beeps, then press Enter.
- 4. The current value of this option now flashes. Scroll up/down to toggle this option on/off, then press Enter.
- 5. Press Status repeatedly to exit.

#### Panel voice

Panel voice (spoken phrases on the speaker) and keypress sounds from the speaker heard while controlling the system). This option determines whether or not the panel speaks status messages and arming level changes.

To program panel voice, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Siren options, then press Enter.
- 3. Scroll up/down to Panel voice, then press Enter.
- 4. The current value of this option now flashes. Scroll up/down to toggle this option on/off, then press Enter.
- 5. Press Status repeatedly to exit.

#### Panel piezo alarms

Loud alarms on the siren. This option determines whether or not the panel sounds alarm beeps.

To program panel piezo alarm, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Siren options, then press Enter.
- 3. Scroll up/down to Panel piezo alarm, then press Enter.
- 4. The current value of this option now flashes. Scroll up/down to toggle this option on/off, then press Enter.
- 5. Press Status repeatedly to exit.

#### Status beep volume

This option sets the sound volume of nonalarm beeps. The numerical range is 1 to 10. The default value is 7.

To program status beep volume, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Siren options, then press Enter.
- 3. Scroll up/down to Status beep vol, then press Enter.

- 4. The current value of this option now flashes (1 to 10). Scroll up/down to the desired value, then press Enter.
- 5. Press Status repeatedly to exit.

#### Speaker volume

This option sets the sound volume of the panel speaker for keypresses and alarm sounds. The numerical range is 1 to 8. The default value is 8.

To program speaker volume, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Siren options, then press Enter.
- 3. Scroll up/down to Speaker volume, then press Enter.
- 4. The current value of this option now flashes (1 to 8). Scroll up/down to the desired value, then press Enter.
- 5. Press Status repeatedly to exit.

## Light control

You can control certain lights by using X10 lamp, appliance, or universal modules. As set up by the installer, these modules have unit numbers from 1 to 8 and are set to the same housecode. These lights can be turned on for certain arming operations, when a sensor is tripped or based on a time schedule. Light control includes:

#### Set entry lights

In this menu, each unit number can be set up as an entry light. These lights flash the arming level when the system is armed. For example, an entry light flashes twice when the system is armed to Level 2 (Doors+Windows).

To set entry lights, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Light control, then press Enter.
- 3. Scroll up/down to Set entry lights, then press Enter.
- 4. Scroll up/down to the unit number you want to set up, then press Enter.
- 5. The current option value flashes. Scroll up/down to toggle this option on/off, then press Enter.
- 6. Press Status repeatedly to exit.

#### Sensor lights

In this menu, each sensor can be tied to a unit number. For example, a light in a room can be set up to turn on when a motion sensor in that room is tripped.

To set up sensor lights, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Light control, then press Enter.
- 3. Scroll up/down to Light schedules, then press Enter.
- 4. Scroll up/down to the desired light schedule (as defined by the unit number), then press Enter.
- 5. The current option value now flashes. Enter the desired start time by entering the hours, minutes, and AM/PM (press Enter after programming each part).
- 6. Enter the desired end time by entering the hours, minutes, and AM/PM (press Enter after programming each part).
- 7. Press Status repeatedly to exit.

#### Light schedules

In this menu, a light schedule can be programmed for each unit number (1 to 8).

To program light schedules, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Light control, then press Enter.
- 3. Scroll up/down to Light schedules, then press Enter.
- 4. Scroll up/down to the desired light schedule (as defined by the unit number), then press Enter.
- 5. The current option value now flashes. Enter the desired start time by entering the hours, minutes, and AM/PM (press Enter after programming each part).
- 6. Enter the desired end time by entering the hours, minutes, and AM/PM (press Enter after programming each part).
- 7. Press Status repeatedly to exit.

#### Housecode

To change the housecode, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Light control, then press Enter.
- 3. Scroll up/down to Housecode, then press Enter.

- 4. The current option value (A to O) now flashes. Scroll up/down to the desired value, then press Enter.
- 5. Press Status repeatedly to exit.

#### Sensor-activated light lockout time

Each light (unit numbers 1 to 8) that has been tied to a sensor can be programmed not to turn on during a certain time of day.

To program the lock interval, do the following:

- 1. Enter the System programming menu.
- 2. Scroll up/down to Light control, then press Enter.
- 3. Scroll up/down to Lock interval, then press Enter.
- 4. Scroll up/down to the unit number for which you want to program a lockout time, then press Enter.
- 5. The current option value now flashes. Program the start and end times (see Light schedules on page 33).
- 6. Press Status repeatedly to exit.

# Chapter 5 Testing

This chapter provides a set of tests to ensure proper operation of your security system. We recommend you test your system weekly.

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# **Testing sensors**

You can test sensors one at a time to make sure they are sending strong signals to the panel. You should test the security system at least once a week. To test sensors, do the following:

- 1. Scroll to System tests and press Enter.
- 2. The display shows *Enter code*. Enter your master code with the numbered keys and press Enter to accept the master code.
- 3. The display shows Sensor test. Press Enter.
- 4. The display shows, for example, *Trip Sn 1 Front Door* and automatically displays the list of sensors to be tested. The panel sounds six beeps once a minute while in sensor test mode and the piezo beeps for each packet received. See Table 12 below. When you trip a sensor the display shows, for example, *Sn 1 Packets = 8 Front Door*. You may trip the sensors in any order. As each sensor is heard from, it is removed from the list of sensors to be tested. After all sensors have been successfully tested, the display shows *Sn test complete, press Status*.

To terminate the sensor test, do the following:

- 1. Press Status. The display shows Sensor test OK.
- 2. After a few seconds the display shows *Sensor test*. Press Status repeatedly to exit.

If any of the sensors did not test successfully and you want to terminate the test, press Status. The panel display will show **Sensor test fail or aborted**. The display then shows **Sensor test**. Press Status once to exit the system test. If a sensor test fails, call your security dealer.

Device	To trip device
Door/window sensor	Open the secured door or window.
Freeze sensor	Apply ice to the sensor. Do not allow the sensor to get wet.
Water sensor	Press a wet rag or wet finger over both of the round, gold-plated terminals on the underside of the sensor.
Carbon monoxide sensor	Unplug the CO alarm. Plug it back in and press the test/reset button until the unit beeps 8 times.
Glass guard sensor	Tap the glass 3 or 4 inches (6 to 8 cm) from the sensor.
Motion sensor	Avoid the motion sensor's view for five minutes, then enter its view.
Shock sensor	Tap the glass twice, away from the sensor. Wait at least 30 seconds before testing again.

Table 12:	How to	trip	devices	for	sensor	test
TUNIO IL.	11011 10	u i p	4011000		0011001	1001

Device	To trip device
Smoke sensor	Press and hold the test button until the system sounds transmission beeps.
Wireless panic button	Press and hold the appropriate panic button for three seconds.
Keyfob	Press and hold lock and unlock simultaneously for three seconds.
Remote handheld touchpad	Press and hold the two emergency buttons simultaneously for three seconds.
Simon XT TableTop touchpad	Press the lights off button six times in rapid succession.

# **Testing communication**

Test communication between your system and the central monitoring station or a voice report destination at least once per week to make sure you have the proper telephone connection.

Note: The system must be in disarm mode.

To test system communication, do the following:

- 1. Scroll to System tests and press Enter.
- 2. The display shows *Enter code*. Enter the master code and press Enter.
- 3. The display shows **Sensor test**. Scroll to **Comm test** and press Enter.
- 4. The display shows *Comm test is on*.
- 5. After the communication test is successful, the display shows Comm test OK.
- 6. Press Status repeatedly to exit.

**Note**: If your system is not connected to a central monitoring station and you do not have a voice report destination programmed, you won't be able to perform the communication test.

If the communication test is successful, the system displays *Comm test OK*. If the test is unsuccessful, the Status button will light and within ten minutes the panel will display *Comm failure*. If a communication test fails, call your security system dealer.

**Note**: During a two-way voice session, additional alarms will be indicated at the panel immediately and reported to the Central Station as soon as the session ends.

# System download

You can initiate a download call to program your system with the settings specified by your installer.

To initiate a download, do the following:

- 1. Scroll up/down till the display shows System tests and press Enter.
- 2. The display shows *Enter code*. Enter your master code with numeric keys and press Enter.
- 3. The display now shows *Sensor test*. Scroll up/down till the display shows *System download* and press Enter.
- 4. The display shows *Download in progress*. Wait while your system calls the download center.
- 5. The display will show the result of the download. If the display shows *Download fail,* contact your dealer.
- 6. Press Status twice to exit.

Note: Use this feature only when instructed by your installer or dealer.

# Appendix A Reference information

This appendix provides a list of system limitations, emergency planning, floorplan, and a quick reference command table.

In this appendix:

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# alarm system limitations

Not even the most advanced alarm system can guarantee protection against burglary, fire, or environmental problems. All alarm systems are subject to possible compromise or failure-to-warn for a variety of reasons.

- If sirens are not placed within hearing range of persons sleeping, in remote parts of the premises, or if they are placed behind doors or other obstacles.
- If intruders gain access through unprotected points of entry or areas where sensors have been bypassed.
- If intruders have the technical means of bypassing, jamming, or disconnecting all or part of the system.
- If power to sensors is inadequate or disconnected.
- If freeze or any environmental sensors are not located in areas where the appropriate condition can be detected.
- If smoke does not reach a smoke sensor. For example, smoke sensors cannot detect smoke in chimneys, walls, roofs, or areas blocked by a closed door. Sensors may not detect smoke in other levels of the building. Sensors may not warn in time when fires are caused by smoking in bed, explosions, improper storage of flammables, overloaded electrical circuits, or other hazardous conditions.
- If telephone lines are out of service.

Inadequate maintenance is the most common cause of alarm failure. Therefore, test your system at least once per week to be sure sensors, sirens, and phone communication are all working correctly.

Although having an alarm system may make you eligible for reduced insurance premiums, the system is no substitute for insurance.

**WARNING:** Security system devices cannot compensate you for the loss of life or property.

# **Emergency planning**

Since an emergency is always unexpected, you should develop plans to help prepare for a variety of emergency situations. Periodically discuss and rehearse emergency plans to include the following:

• Understand how to use your security system.

- Know the normal state of doors and windows: open, closed, or locked.
- Escape fast! (Do not stop to pack.)
- Use a different escape route if closed doors feel hot to the touch.
- Crawl and hold your breath as much as possible to help reduce smoke inhalation during your escape.
- Meet at a designated outdoor location.
- Emphasize that no one should return to the premises if there is a fire.
- Notify the fire department from a neighbor's phone.
- Emphasize that no one should enter the premises if they hear sirens in the house.
- If you arrive at the premises and hear sirens, do not enter. Call for emergency assistance from a neighbor's phone.

# **Smoke and heat detector locations**

Selecting a suitable location is critical to the operation of smoke alarms. Figure 5 on page 48 shows some typical floorplans with recommended smoke and heat detector locations. Use these location guidelines to optimize performance and reduce the chance of false alarms:

- Before mounting alarms, program (learn) them into memory and do a sensor test from the alarm's intended location to ensure good RF communication to the panel.
- Locate the alarm in environmentally controlled areas where the temperature range is between 40 and 100°F (5 and 38°C) and the humidity is between 0 and 90% noncondensing.
- Locate alarms away from ventilation sources that can prevent smoke from reaching the alarm.
- Locate ceiling mounted alarms in the center of the room or hallway, at least 4 in. (10 cm) away from any walls or partitions.
- Locate wall mounted alarms so the top of the alarm is 4 to 12 in. (10 to 31 cm) below the ceiling.
- In rooms with sloped, peaked, or gabled ceilings, locate alarms 3 ft. (0.9 m) down or away from the highest point of the ceiling.
- When mounting to suspended ceiling tile, the tile must be secured with the appropriate fasteners to prevent tile removal.

**Note**: Do not mount the alarm to the metal runners of suspended ceiling grids. The metal runners can draw the magnet's field away from the alarm's reed switch and cause a false tamper alarm.





# Your floorplan

Use the following guidelines when drawing your floorplan:

- Show all building levels.
- Show exits from each room (two exits per room are recommended).
- Show the location of all security system components.
- · Show the location of any fire extinguishers

## Sensor and module locations

Use Table 13 on page 49 and Table 14 on page 50 to list your sensor and module locations.

Table 13: Sensor locations

Sensor number	Sensor name	Sensor type	Location
Example	Front door	Door/window sensor	Front door
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			
25			
26			
27			
28			
29			
30			
31			

Sensor number	Sensor name	Sensor type	Location	
32				
33				
34				
35				
36				
37				
38				
39				
40				

#### Table 14: X10 module locations

Unit #	Location	Unit #	Location
1		9	
2		10	
3		11	
4		12	
5		13	
6		14	
7		15	
8		16	

# Access codes

#### Table 15: Access codes

Code description	Code
Master code	
User code 1	
User code 2	
User code 3	
User code 4	
User code 5	
User code 6	
User code 7	

Code description	Code
User code 8	
Duress code	

# Delays

#### Table 16: Delays

Delay	Time
Exit delay	
Entry delay	

#### Table 17: System quick reference

	Control panel	Touchpad	Keyfob	Telephone
Level 0: Subdisarm the system	Enter the master code while the system is disarmed.			1
Level 1: Disarm the system	Disarm, <access_code>.</access_code>	Disarm <a>CCCess code&gt;</a>	0	1
Level 2: Arm doors and windows	<b>Doors+Windows</b> , <access_code> (if required).</access_code>	ARM Doors & Caccess code>	0	2
Level 3: Arm motion sensors	<b>Motions</b> , <access_code> (if required).</access_code>	ARM Motion Sensors Code>		3
Level 4: Arm doors, windows, motions	Doors+Windows, <access_code> (if required), Motions.</access_code>	ARM Doors & ARM Windows Sensors	<b>()</b> - <b>()</b>	2 - 3
Activate no delay	Doors+Windows, Doors+Windows. Appends - <i>No Delay</i> to arming level text.	ARM Doors & Doors & Windows	<b>(</b> )	2 -2
Activate latchkey	Motions, <access_code> (if required), Motions.</access_code>	ARM Motion Sensors Sensors	<b>(</b> ) - () - ()	3 - 3
Activate panic alarm	Press <b>Fire</b> , <b>Emergency</b> , or <b>Police</b> twice within 3 sec. or hold it for 2 sec.	Hold both for 3 sec.	Hold both for 3 sec.	
Check system status	Status	SYSTEM STATUS		0
Toggle chime or special chime mode	Scroll to Chime or Special Chime, Enter, toggle On/Off, Enter.			
Bypass a sensor	Bypass, <master_code>, scroll to the sensor, Bypass.</master_code>			
Time-activated lights on/off	Scroll to <i>Light Schedules</i> , <b>Enter</b> , toggle <i>On/Off</i> , <b>Enter</b> .			
Sensor-activated lights on/off	Scroll to Sensor Lights, Enter, toggle On/Off, Enter.			
Specific light on	Press *, <unit_num>.</unit_num>	- <unit_num>.</unit_num>	↔	* <b>_</b> <unit_num>.</unit_num>
Specific light off	Press <b>#</b> , <unit_num>.</unit_num>	• - <unit_num>.</unit_num>	€	<b># -</b> <unit_num>.</unit_num>
All lights on	To turn on all lights controlled by lamp modules, press * twice. The panel displays <i>All Lights On</i> .	\$\$ <sup>-</sup> \$	0	*_*
All lights off	To turn off all lights controlled by lamp modules, press <b>#</b> twice. The panel displays <i>All Lights Off</i> .	• •	0	#-#

a. A minus sign (-) between buttons means press one then the next; a plus sign (+) between buttons means press both simultaneously.