

# ATM Interface Option Installation and Set Up

# Contents

Introduction	1
ComTools Software Installation and Set Up	1
ATM Interface Option Installation	1
ATM Interface Option Set Up	2
NetVision Configuration in Control Panel	2
Camera and Recording Set Up	
Event Server Module Text Overlay, etc Event Server Login Text Overlay Format ATM Self-Housekeeping	
Associate Cameras with ATM Machines (COM Ports)	7
ComTools Set Up Final Step	8
Network 'Ports' that Must be Available	

### **Copyrights and Trademarks**

- ™ NetVision is a trademark of CSG Security Inc./Sécurité CSG Inc.
- <sup>™</sup> Pentium is a trademark of Intel Corporation
- ™ ® Microsoft, Windows, Windows Me, Windows 2000, and Windows XP are trademarks or registered trademarks of the Microsoft Corporation.
- © Copyright 2005 CSG Security Inc./Sécurité CSG Inc. All rights reserved.

#### Disclaimer

All software, firmware, drawings, diagrams, specifications, catalogues, literature, manuals and other supplied materials shall constitute the proprietary information of the manufacturer. In the interests of ongoing improvement in quality and design, we reserve the right to change product specifications without prior notification.

Attention: Physical alteration of hardware components or removal of electrical devices may void warranties, and/or affect radio-frequency and electromagnetic emissions.

This document is not to be copied, de-compiled, or re-distributed in any form without prior written consent.

© Copyright 2005 CSG Security Inc./Sécurité CSG Inc.

# Introduction

This document describes how to install and set up NetVision's ATM interface option.

The ATM Interface includes a hardware interface and additional software that may be added to a standard NetVision DVR (digital video recorder) to allow capturing user specified ATM transaction data and overlaying this onto video images.

Each ATM machine on the banking network is interfaced to the capture station PC using a special interface cable connected to a dedicated serial (COM) port on a capture station PC (up to 16 per capture station, provided enough dedicated serial ports are available).

# **ComTools Software -- Installation and Set Up**

The ATM interface option includes separate "ComTools" software that should be installed first, and set up to work with the ATM network data. This is covered separately in a document provided with the ComTools software. Exception: Some final necessary settings are provided at the end of this document.

**Notice:** Ensure the ComTools software is receiving data from the ATM network before proceeding.

# **ATM Interface Option -- Installation**

Ordinarily, this option is factory installed. If the ATM Interface has not already been installed, locate it on the CD provided and install it, responding appropriately to any prompts that appear.

# **ATM Interface Option -- Set Up**

## **NetVision Configuration in Control Panel**

Note: This requires the "Super" login.

With the NetVision software shut down, go the Windows Control Panel, double-click **DSR Configuration**, and login as "Super" when prompted.

Then, select **Remote Service Manager**, and ensure the desired ATM users have been set up (requires only authority to use the playback server). **Tip:** Authorities are defined through the **[Properties]** button.

DSR Remote Service Manager	SUPER Properties
Registered User Name         Username       V A C P P R W         SUPER       Y       Y       0       Y       S Y         OPERATOR       1       1       S Y       OPERATOR       OK         Add       Remove       OK       Cancel         Remote Service Permission       Allow everyone in public to use the following server(s):       Set Password	Video Server       Audio Server       Chat Server       PTZ Server         Playback Server       Remote Configuration       Webcam server         Image: Allow this user to use Playback Server
Video Server	
Audio Server	
Chat Server	
☑ Webcam server	
	OK Cancel Apply Help

Once the necessary authorities have been selected, click **[OK]** as necessary, and then close the Windows Control Panel.

## **Camera and Recording Set Up**

To allow proper recording when ATM transactions occur, the camera(s) and recording parameters must be set up. First, start up the NetVision software and log in. Then, set up the camera(s) and recording parameters as follows:

1) Provide suitable names for the ATM Camera(s). Click the [Utility] button near the bottomright corner of the desktop. Then, select [Camera Setting].

CAMERA SETTING	
HOUSEKEEPING	
RECORDER SETTING	Close
OPTION SETTING	
SYSTEM INFORMATION	

2) Enter camera title of the ATM camera(s) in the Camera setting table, using the following as an example. Notice: Be sure to activate <u>only</u> the cameras that will be in use (i.e., connected).
 Tip: When naming ATM cameras, it is useful to include the ATM ID-number.

Cam ID	Camera Title	Active
1	atm 1	<b>v</b>
2	Camera 2	<b>V</b>
3	atm 2	<b>N</b>
4	Camera 4	
5	Camera 5	
6	Camera 6	<b>v</b>
7	Camera 7	
8	Camera 8	<b>v</b>
9	Camera 9	<b>N</b>
10	Camera 10	<b>v</b>
11	Camera 11	<b>v</b>
12	Camera 12	
13	Camera 13	
14	Camera 14	
15	Camera 15	<b>v</b>
16	Camera 16	<b>v</b>

When finished, click [OK].

3) From the Utility menu, select [Recorder Setting], and adjust the Frame Rate for the ATM camera(s) to 1 frame per second:

Recorder Set	ting			×
Frame Rate	Alarm Schedule	Planner		
Cam ID	Instant	Alarm	Schedule	ОК
1	25.0 -		2.5 -	Cancel
3	25.0 <b>-</b> 25.0 <b>-</b>	25.0 •	2.5 💌	Apply
4	25.0 💌	25.0 💌	2.5 💌	

4) Now select Alarm at the top, and set/enable the ATM camera(s) for External Alarm Input and Pre-Alarm recording as shown. Tips: This is automatically tied to the ComTools software to have the ATM cameras record when ATM transaction occur. Pre-alarm recording maintains an ongoing recording of just before the camera was activated.

rame Rate	Alarm	Schedule Pla	nner			
Cam ID	E×	ternal Alarm Ir	nput	Pr	e-Alarm	OK
	Enable	(in sec) I	NOpen	Enable	(in sec)	
1	~	5 ÷	<b>v</b>		5 ÷	Cancel
2		5	V	Г	5	
3	₽	5 ÷			5 ÷	Apply
4		5 +		Г	5	
5		5	$\overline{ \nabla }$	Г	5	
6		5	$\overline{\mathbf{v}}$	Г	5	
7		5 -	V	Г	5	
8		5	V	Г	5 🗧	
9		5 +	$\overline{\nabla}$	Г	5	
10		5 +	V	Г	5	
11		5	V	Г	5	
12		5 +	$\overline{ \nabla}$	Г	5	
13		5 +	$\overline{ \nabla }$	Г	5	
14		5		Г	5	
15		5	V		5	
16		5		Г	5	
		(200) ( <u>1</u> 0)				

When finished, click [OK].

## Event Server Module -- Text Overlay, etc.

The Event Server is the interface between NetVision and ComTools. Once the ATM Interface software has been installed, the Event Server icon will appear in the system tray of the task bar:

#### **Event Server Login**

Right click the Event Server icon, and select **Restore** from the pop-up menu. **Tip:** To identify the Event Server in the system tray, hover your mouse cursor slowly over the various icons until you see "Event Server".

	<u> </u>	
	Restore	
	Set Up	
	Exit	
ŵ 🛃 📕 🔮 🖘 🖼 🖄	🛛 🔼 🖚)) 🛫 3:53 PM	1

Then, login as "Super" when prompted, and click [OK].

Logon		×
User Name	SUPER	ОК
Password	[	Cancel

Once you have logged in, the Event Server screen will appear, showing the communications between NetVision and the ComTools software:

Event M	lessage						
szTrans szTrans	"200209051 "200209051	6053916417'' 6063216590''	nPort=1 nPort=2	szUserField: szUserField:	"withdrawal "withdrawal	1000 dollars 200 dollars''	" sysTir sysTim
4							<u>)</u>

**Tip:** If this screen does not appear when NetVision is running, it may simply be hidden behind a video playback screen. (Ensure all video playback windows are closed.)

Additional settings are provided through the [Setup] button.

### **Text Overlay Format**

The Event Server module also controls the format of the text overlay onto the image, and will place a new entry to the database correspondingly.

Click **[Setup]** at the bottom of the Event Server window to configure the ATM transaction data overlay for ATM camera(s):

ent Server Setu	p Dialog			×
Camera Title Disp	lay:			
🔽 Show C	amera Title			
	Font	11	Border	
- Position:				
Horizontal:	Left	Ţ	8	
	-	-11		=
Vertical:	Тор		÷.	
Transaction Displ	au			
Prefix:	Font		Border	
- Position:			Dordor	
Horizontal:	Left	-		-
	-	_	 	_
Vertical:	Bottom	<b>_</b>		
Ho	ouseKeepin	g Setup		
	ouseKeepin nera Allocat			
			ble	

When finished, set up the additional items as described below.

#### **ATM Self-Housekeeping**

ATM self-housekeeping automatically deletes ATM recordings that are older than a specified number of days. This stops the drive media from being filled with unneeded ATM recordings.

Select **[Housekeeping Setup]** near the bottom of the Event Server set-up screen, and enter your desired settings. When finished, click **[OK]**.

🗌 Enable clean up	
	leans up all video files y day at start time
Number of days retain	ned: 60 🛫
Start Time:	
OK	Cancel

Note: This is the only way to delete recordings pertaining to ATM transactions.

**Tip:** You can block individual ATM recordings from being deleted. <u>Related Topics</u>: NetVision On-line help: Search for "Protect/Unprotect"; NetVision User's Guide: See section 26.6.

## Associate Cameras with ATM Machines (COM Ports)

The ATM Interface will support up to 16 cameras in this mode, providing a dedicated serial port is available for each ATM machine. The Camera Allocation Table identifies the NetVision camera to be associated with each COM port (ATM machine).

To configure the table, simply drag and drop the cameras as needed between the 'reservoir' on the right, and the associated COM ports on the left.

Camera Allocation Table			×
Port 1:	Port 9:		
(tege atm 1	- (•z	-	<b>-</b>
Port 2:	Port 10:	Camera 2	Camera 4
(tege atm 2			
Port 3:	Port 11:	Camera 5	Camera 6
(† <del>2</del>		Camera 5	Camera 6
Port 4:	Port 12:	<b>_</b> 1	<b>_</b>
(tz	· · · · · · · · · · · · · · · · · · ·	Camera 7	Camera 8
Port 5:	Port 13:		
(tz		<b>2</b> 4	<b>5</b> 1
Port 6:	Port 14:	Camera 9	Camera 10
(†z			
Port 7:	Port 15:	-	
(B)	(iz)	Camera 11	Camera 12 —
Port 8:	Port 16:		-
(† <del>2</del>	÷2	Camera 13	Camera 14
Default Value	Apply Cancel		servoir

When finished, click [Apply].

# **ComTools Set Up – Final Step**

The final step is to ensure that ComTools and Event Server communicate as tasks on the computer and exchange the correct information. Assuming that ComTools has already been configured to capture the information required for the overlay, this final step tells ComTools how to transmit this information to NetVision.

From within ComTools, select the Modify Data Source screen, and select the Action tab:

Modify Data Source	×
General Packet Filter Transaction Number Date Time Video Overlay	Action
Call a function within a DLL DLL File Name :	
Function Name : User string :	
✓ Send the windows WM_COPYDATA message Window class: #32770	
Window name : ATM Event Sink	
dwData member of the windows COPYDATA 0	
User string:	
Include packet with message	
OKC	Cancel

- 1. Enable "Send the windows WM\_COPYDATA message"
- 2. Enter Window class: #327700
- 3. Enter Window name: ATM Event Sink

- 4. For **IP Installations** the user string option must be set to emulate the correct serial port settings as follows:-
  - 0 = Port 1 1 = Port 2 2 = Port 3 3 = Port 4 etc....

# Network 'Ports' that Must be Available

You must ensure that either TCP/IP filtering is turned off, OR that specific ports are available for use by NetVision and the ATM Interface Option. Check with your network administrator to ensure the following ports are available:

Server / Feature	TCP Port Needed	UDP Port Needed	
HTTP server (default is 8080; MUST change to: ⇒)	80	-	
Video Server	1999	-	
Chat Server	5001	-	Take care to ensure <b>ALL</b> ports listed opposite are included. (Most may already be present.) Alternatively, you can set TCP/IP filtering as <b>disabled</b> . (See the note below.)
Audio Server	5002	-	
Alarm Alert Caller	9002	-	
DSR_Relay Server	10327	-	
DSR Remote Playback Server	10328	-	
SearchEngine Server (Playback + ATM Option)	10330	-	
Motion Search Server (for playback)	10400	-	
PTZ Server	16781	-	
Optional Items			
ATM Interface:	10329	-	
(Event Server)			
Site Watch	5763	Permit all	
Windows XP "Remote			
Desktop" Feature	3389	-	

<u>Tip</u>: For "IP Protocols", select "Permit All". See the TCP/IP Filtering screen below, third column. <u>Note</u>: To provide better security for the NetVision capture station, the factory defaults include TCP/IP filtering = enabled, and only the non-optional ports indicated above are allowed (you can add more ports if needed). NetVision should also work fine with TCP/IP filtering disabled and all ports permitted, but that could leave the system vulnerable for hacker attacks and thus reduce overall security.

## How to enable TCP/IP filtering and disable file/printer sharing:

## Locator / Steps: (Capture Station running Windows XP)

Windows [Start] menu ⇔Control Panel ⇔Network Connections ⇔right click "Local Area Connection" ⇒select [Properties] ⇔UN-check "File and Printer Sharing for Microsoft Networks" ⇒select Internet Protocol (TCP/IP) ⇒select [Properties] ⇔(IP address) ⇔(Subnet Mask) ⇒select [Advanced] ⇒select the Options tab ⇒select TCP/IP filtering ⇒select [Properties]. Then, make selections and [Add] ports as shown below:



When finished, click **[OK]** as needed to close all windows. Then, shut down and restart the PC.