

TruVision Navigator 8.0 SP2 Software Upgrade for Client Computers Addendum

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Important: We highly recommend using Internet Explorer 11 to perform this upgrade. Other browsers may not be able to perform the upgrade process correctly. The information and procedures in this addendum are specific to IE11.

Starting with TruVision Navigator version 8.0 SP2, HTTPS will be used instead of HTTP for information exchange, thus improving security. HTTP was used in all previous Navigator clients. As a result, client computers in a client/server configuration will encounter a "The site is not secure" browser page when upgrading from an earlier version of Navigator to version 8.0 SP2.

Self-signed certificates

TruVision Navigator currently deploys a self-signed certificate. Internet Explorer 11 does not trust self-signed certificates by default for security reasons because they are generated by a server and not by a Certificate Authority (CA).

If required, follow the instructions under "How to trust the self-signed certificate in Internet Explorer 11:" on page 3 to avoid seeing the "This site is not secure" browser page in Navigator 8.0 SP2 client upgrade installations.

Note: This SSL certificate error issue will be resolved for future upgrades of all versions of Navigator to future versions of Navigator higher than 8.0 SP2.

To upgrade a client computer to Navigator 8.0 SP2:

- 1. In the server computer, open Navigator 8.0 SP2 and select **Settings** in the main menu.
- 2. Click the Server tab and copy the HTTPS URL from the Client Download URL box.

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rver				
SMTP Server		LDAP Servers		
Port	25	Server		Add
Usemame				
Password:		Domain Names		
Sender Name	TruVision Navigator Server			
SSL	Test		Remove	
Permission Model	Advanced \sim			
Authentication Complexity	Low			
Disable Devices Offline Check				
Instant Replay Duration	2 🗘 Min 0 🔹	Sec		
Custom Help Title				
Custom Help Link				
Database Backup	Database Restore			
Client Download URL	https://desktop.ujjngv2:19738.	Web Sen		
Export Navigator Data	Import Navigator Data			

- 3. Transmit the HTTPS URL from the server computer to a client computer via email or other methods (see the *TruVision Navigator 8.0 SP2 User Manual* for details).
- 4. In the client computer, type or copy and paste the HTTPS URL into the Internet Explorer 11 address bar. The "This site is not secure" page appears.

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This might mean that someone's trying to fool you or steal any info you send to the server	. You should
close this site immediately.	. Tou should
Close this tab	
More information	
Your PC doesn't trust this website's security certificate.	
Error Code: DLG_FLAGS_INVALID_CA	
Go on to the webpage (not recommended)	
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Note: To avoid seeing this page during future installations, see "How to trust the self-signed certificate in Internet Explorer 11:" on page 3.

5. Click Go on to the webpage (not recommended). The Client Software Download page appears.



- 6. Follow the instructions in the Client Software Download page to download the ClientOnlySetup.exe file.
- 7. Run the ClientOnlySetup.exe file (the ClientOnlySetup.exe file is preconfigured to point to the server that it was obtained from) and follow the installation prompts.
- 8. Launch Navigator and log in with the credentials provided via phone or email.
- 9. Enter the required information in the Change Password window.

How to trust the self-signed certificate in Internet Explorer 11:

- 1. Follow steps 1-5 under "To upgrade a client computer to Navigator 8.0 SP2:" on page 1.
- 2. Click Certificate error in the address bar.
- 3. Click View certificates, and then click Install Certificate.
- 4. Click Place all certificates in the following store, and then click Browse.
- 5. Click Trusted Root Certification Authorities.
- 6. Click **OK** and finish the dialog.
- 7. Click Yes to trust the certificate when a security warning appears.
- 8. Refresh the page.