

FAQ's for Online Shopping

Q: What is Online Shopping?

A: Online Shopping is our online ordering program. Online Shopping provides access to purchase product, track shipments, print invoices and view pricing.

Q: Is there a functional difference between Online Shopping and GES-Mart?

A: No. Online Shopping will still offer the same options that GES-Mart provided for you in the past

Q: Where do I go to register?

A: Go to: <http://utcfssecurityproducts.com/Pages/Home.aspx> (add link here)

Q: How long will it take to register?

A: By following the step by step process provided you will be registered within minutes. You will want to make sure you have a recent sales order or invoice number to reference during the set up process.

Q: If the sites are not different why do I need to register again?

A: Since we are now a UTC company the site will be on the UTC servers not GE's server.

Q: When I register can I use the same user ID and password I currently use?

A: Yes, you can. For your ID be sure to check its availability first by clicking on the "Check" button next to the ID box.

Q: Who do I contact if I need help?

A: If help is needed please call 888-437-3287 option 1