

**VEREX**

# SiteWatch



securing digital video

## What is SiteWatch?

SiteWatch is a unique customer service tool that allows a security provider to monitor a customer's digital video surveillance system remotely via LAN/WAN, telephone dial-up or IP network connection. SiteWatch will check, according to a programmable schedule, the operation of Verex's NetVision DVR at each of your customers,

monitoring for any sign of system malfunction including...

- Loss of video
- Loss of ATM connection
- Configuration changes
- System not running
- Potential hard drive failure
- System restart
- Poor picture quality
- Low frame rate

## Features

SiteWatch allows proactive maintenance before a problem occurs that would result in the system being down at a critical time...

- Hundreds of DVR sites can be monitored automatically from a central location. The software application itself has a client/server design allowing multiple clients in large monitoring services.
- Hardware problems are flagged and presented to the SiteWatch operator(s) who can then dispatch service personnel to deal with the problem.

- Service providers can offer their customers a valuable service for a modest fee because site visits are only required if there is a problem. Routine inspections are not required.
- The system retains a snapshot from each routine update so that the operation can be verified.
- Configuration changes are monitored and tracked to ensure that NetVision surveillance is not compromised.

## Architecture



# VEREX

**VEREX Technology**  
 5201 Explorer Drive  
 Mississauga, ON  
 L4W 4H1 Canada  
 tel +1 905.206.8434  
 fax +1 905.629.4970  
 www.verextech.com

Regional Offices :

**Canada** . . . . . canada@verextech.com  
 +1.905.206.8434

**USA** . . . . . eastusa@verextech.com  
 +1.516.488.6689

midwestusa@verextech.com  
 +1.513.573.0665

**Europe** . . . . . europe@verextech.com  
 +31(0)-78.6394530

**United Kingdom** . . . . . uk@verextech.com  
 +44(0)-1375.378838

**Other Regions** . . . . . sales@verextech.com  
 +1.905.206.8434