

# TECH FACTS BULLETIN

TECHNICAL SUPPORT

P/N 466-5239 • REV A • 29AUG16

## TX-4200-01 Supervision using DL900

### Introduction

Interlogix is providing this information to instruct dealers on re-configuring alarm panels to assure that the panels are supervising Panic Devices with part numbers: TX-4200-01-xx.

This bulletin is for users of DL900 software.

#### Issue

Panic Devices (with part number TX-4200-01-xx) may be enrolled as unsupervised. If that is the case, failures of the device may go undetected. This procedure will rectify that. Dealers can re-configure alarm panels to supervise TX-4200 devices.

#### Procedure

- 1. Log in to the DL900.
- 2. Select the account to edit.
- 3. On the main panel window select "Download", choose "connect" and choose the connection path that is available for this panel. Proceed when the panel connection is established.

Program View Control Panel Expanders Back up	Download Tools			
Wizards Help	Connect	•	Connect using modem	F10
	Disconnect		Connect using AMD	
Modules enrolled 0	Read all	F8	Direct connect using 586	F11
·,	Send all	F12	Connect TCP/IP	
	Event log	•	Dial GSM	
	Device list			
	Callback	•		
	Write panel to 586			
	Read panel from 586			
	Reserved			
	Auto-answer	•		
Connect to control panel				

- 4. On the main panel window select "Control Panel"
- 5. Select "Main" a new window will open.

**Open Control Panel** 

Program View	Control Panel Expanders Back up Down	load Tools
wizards Help	Main F9	1
	Advanced	P M ?
Modules enrolled	Default Control data from	•

6. In the new Control Panel window select the "zones" tab.

withority Reserved Arm only	1234	4		
uthority Reserved Arm only				
Reserved Arm only				
Arm only		Am/Disam		
	1	Bypass zones		
Arm only after close window		Open/Close reports		
Master	Г	Activate aux outputs		
artition authority				
Partition 1	<b>v</b>	Partition 5		
Partition 2		Partition 6		
Partition 3		Partition 7		
✓ Partition 4		Partition 8		

7. With the zones displayed click on the Display option and choose "list".

#### Select List tab

	is Clock Display	
System 1	S	System 3
Codes   P	hone numbers P	artition Zones
Zone number	• Тур	e 3
	Description	
Partition		
Partition 1	Partition	n 5
F Partition 2	F Partition	n 6
Partition 3	Partition	n 7
F Partition 4	Partition	n 8

8. Look for all zone types 2, 7 and 10. These are the most common panic zone types. (Note if a custom zone type was used for panics, also search for that zone type.). Write down the zone numbers that met the search criterion.

**Choose Zones** 



9. In the main window select "Expanders", select "wireless" (or "keypad options" if using the NX-148E-RF keypad) for the module with the zone that needs to be edited. A new window will open.

**Choose Zone type** 

View Control Panel I Vizards Help Modules enrolled 0	ixpanders Back up Download 1 Keypad options Keypad text Proxpad serial numbers NX-507/508	
	Wireless	<ul> <li>#1 (32)</li> </ul>
	NX-540 (40)	#2 (33)
	NX-2192E (44)	#3 (34)
	NX-534 (64)	#4 (35)
	4 Camera VVM (65)	#5 (36)
	8 Camera VVM (66)	#6 (37)
	Automation module (72)	#7 (38)
	NX-570 (76)	#8 (39)
	NX-535 (77)	
	GSM (78)	
rogramming information for Wire	NX-590E (79)	
	NX-320	•
	2 Wire zone expander (95)	
	Card reader	•
	Door Control	•
	Reserved	

10. Go to the transmitter that corresponds with the zone that needs to be edited.

11. Confirm the ID number starts with a "03" to confirm the device is a panic button.

Transmitter	1 -	ID number	0319439
Turionitio		10 Hamber	
Туре	Not installed	I/Supported	Ŧ
Features		Not Lost	
Supervise		Low batter	ų
D Option 1		🔲 Last signal	good
Coption 2		🔲 Not used	
Partitions		Detrive F	
Partition 1		Partition 5	
Partition 3		Partition 7	
Partition 4		Partition 8	

- 12. Check the "Supervise" box
- 13. Select "Send", and select "send page". Follow this step for each sensor that needs to be edited.

😼 35 - W	ireless receiver	r - 3434	
Send Re	ad Options	Display	
Send	l page	ettings	
Send	section		1
Send	Module	ID number	0319A39
Page	e with ID	d/Supported	-
Sect	ion with ID	Not Lost	
<b>I</b>	oupervise	Low batter	у
	Option 1	📃 Last signal	good
	)ption 2	Not used	
Partiti	ons	=	
	artition 1	Partition 5	
	'artition 2	Partition 6	
	artition 3	Partition /	
	artition 4		

14. When complete on the main window choose "Download", choose "disconnect" 15. Have homeowner test the sensors.