

TruVision IP Thermal Camera Firmware 11.0 FP11 Release Notes

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Introduction

This is the TruVision IP Thermal Camera Firmware 11.0 FP11 Release Notes with additional information not covered in the user manual. For the latest information on the TruVision IP Thermal Cameras, please visit:

Americas: www.interlogix.com

EMEA: www.firesecurityproducts.com

Australia: www.interlogix.com.au

Supported camera list

Bullet form factor:

TVB-5701

TVB-5702

TVB-5706

TVB-5707

Improvements with Firmware V11.0 FP11

- Improved recognition accuracy and false alarm immunity
- New calibration method: manual & auto calibration
- Extended VCA features: target detection people and/or vehicle
- New display configuration options: Thermal AGC, Brightness Sudden Change, Regional Image Enhancement

1. H.265 improvements
2. Password reset mechanism updated

Firmware upgrade procedure

Firmware V11.0 FP11 has two files that need to be uploaded when running firmware version v11.0 FP8 or lower.

Camera running firmware FP8 or lower

1. In the downloaded camera firmware folder, go to the folder named “STEP_1”.
2. Upload the camera application firmware file V11.0 FP11. After successfully updating the firmware, proceed to the next step.
3. In the downloaded camera firmware folder, go to the folder named “STEP_2”.
4. In this folder you will see two subfolders named “PC_module_fw_TVB-5701_5702” and “PC_module_fw_TVB-5706_5707”. Open the folder that matches the camera model you are updating.
5. Upload the file from that folder to your camera to complete the firmware upgrade.
6. After successfully updating the firmware, reset the camera to factory settings and reconfigure all required parameters.

Contacting Support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical support

North America	
T	+1 855.286.8889
E	techsupport@interlogix.com
W	www.interlogix.com/customer-support
Europe, Middle East, and Africa	
W	Select <i>Support/Contact Us</i> at www.firesecurityproducts.com
Australia	
E	security.tech.support@interlogix.com.au