TruVision TVR 45HD Firmware 2.1 Release Notes

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Introduction

This is the TruVision TVR 45HD Firmware 2.1 Release Notes document with additional information not covered in the user manual. For the latest information on the TruVision DVR 45HD (TVR 45HD), please visit:

Americas: www.interlogix.com/videoupgrades

EMEA: www.firesecurityproducts.com

Australia: www.utcfs.com.au

Overview

The TVR 45HD is a full hybrid recorder that can work with standard analog, HD-TVI, and IP cameras. The TVR 45HD also features the signature built-in TruVision intrusion integration functionality.

Summary of key enhancements

• Text insertion lets you insert or display text from a point-of-sale (POS), automated teller machine (ATM) or other systems on the video display of the recorder. The text is saved and time-stamped together with the video.

It works with the legacy ProBridge 3 text converter or via the NPCII, a third party converter of SHL Systems (www.shlsystems.de).

The NPCII is a converter that translates the text information from a POS/ATM device into data that can be captured and recorded by the recorder. The NPCII connects to the POS or ATM device via RS-232 or TCP/IP.

The connection between NPCII and the TVR 45HD can be via RS-232 or TCP/IP.

When the text data has been recorded, it can be viewed during video playback and the user can search for the associated video based on a text string.

SHL Systems can provide a tailor made solution for any text insertion project based on the NPCII. Please contact the product management team to get more detailed information about the solution.

- The download speed for downloading files from the recorder to the PC has been increased. The backup speed to backup media (like a USB drive) stays the same.

Summary of known limitations

- Text insertion

  - Text insertion is available for al analog channels for a TVR 45HD. Text insertion cannot be used for IP cameras connected to a TVR 45HD.

  - Text string search is currently only possible via the recorder OSD. Searching for text strings is not supported via the recorder's web browser. The search for text via TruVision Navigator is planned for the next version of the software.

  - TruVision Navigator shows the incorrect event type for the event. It is planned to fix this issue in the next version of TruVision Navigator.

  - It is currently not possible to display text as overlay on the video stream in TruVision Navigator. This function is also planned for the next version of TruVision Navigator.

Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical support

North America	
T	+1 855.286.8889
E	techsupport@interlogix.com
W	www.interlogix.com/customer-support
Europe, Middle East, and Africa	
W	Select *Support/Contact Us* at www.firesecurityproducts.com
Australia	
E	security.tech.support@interlogix.com.au
W	www.utcfs.com.au