

# TruVision TVE-400/800/1600 IP Encoder Firmware V3.0.n Release Notes

P/N 1072970-EN • REV A • ISS 08APR15

## Introduction

This is the TruVision TVE-400/800/1600 IP Encoder Firmware V3.0.n Release Notes with additional information not covered in the user manual. For the latest information on the TruVision TVE-400/800/1600 encoder, please visit:

Americas: <http://www.interlogix.com/videoupgrades>

EMEA: [www.utcssecurityproducts.eu](http://www.utcssecurityproducts.eu)

Australia: [www.interlogix.com.au](http://www.interlogix.com.au)

## Supported device list

- TVE-400 (TruVision IP encoder, 4 channel, D1 resolution )
- TVE-800 (TruVision IP encoder, 8 channel, D1 resolution )
- TVE-1600 (TruVision IP encoder, 16 channel, D1 resolution )

## Improvements with Firmware V3.0

1. Added GOP setting command in PSIA protocol.
2. Added video loss alarm notification in PSIA protocol :  
“/Event/notification/alertStream” and  
“/PSIA/Custom/Event/notification/alertStream”

## Issues resolved with Firmware V3.0

1. Fixed pan, tilt and zoom simultaneously control issue in PSIA protocol.
2. Fixed reversed zoom+ and zoom- issue in PSIA protocol.

3. Fixed NTP server interval time setting issue in PSIA protocol.
4. Fixed RTSP remote code execution issue.

## Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

**Note:** Please be ready at the equipment before calling.

**Table 1: Technical support**

---

### North America

---

T +1 855.286.8889

---

E techsupport@interlogix.com

---

W [www.interlogix.com/customer-support](http://www.interlogix.com/customer-support)

---

### Europe, Middle East, and Africa

---

W Select *Contact Us* at [www.utcssecurityproducts.eu](http://www.utcssecurityproducts.eu)

---

### Australia

---

E [security.tech.support@interlogix.com.au](mailto:security.tech.support@interlogix.com.au)

---