

# TruVision NVR 20 Firmware 3.1 Release Notes

P/N 1072646B • ISS 2013-12-04

## Introduction

This is the TruVision NVR 20 Firmware 3.1 Release Notes with additional information not covered in the user manual. For the latest information on the TVN 20, please visit:

Americas: <http://www.interlogix.com/videoupgrades>

EMEA: [www.utcssecurityproducts.eu](http://www.utcssecurityproducts.eu)

Australia: [www.interlogix.com.au](http://www.interlogix.com.au)

## Overview

The TVN 20 is a Network Video Recorder (NVR) capable of managing up to 8 and 16 IP channels. Firmware 3.1 introduces additional support for newly launched TruVision IP cameras, ONVIF Profile S, and includes a series of smaller enhancements and fixes.

## Expanded camera support

Firmware 3.1 brings support for the latest TruVision IP cameras as well as ONVIF Profile S. Please consult the IP camera compatibility chart (version 20131115), available with the firmware, on the product resource CD or on the website, for full details on exactly models supported.

## Summary of new features and key enhancements

- Support for full range of TruVision IP cameras – as per the IP compatibility chart version 20131115
- Support for ONVIF Profile S

- Added support for XVGA resolution for 1<sup>st</sup> generation TruVision IP cameras
- Added support for Internet Explorer 11 in compatibility mode

## Summary of known limitations and recommendations

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**[Camera Integration]** The alarm is not triggered continuous when trigger alarm input continuous for camera "Panasonic WV-NW48S".

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**[Camera Integration]** The sensitivity of the tamper is inaccurate and tamper-proof is still triggered after clear the tamper area for TVD-M3245E-2M-N/P.

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**[User management]** Warning message pops up when login system with valid user that has matched Mac Address.

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**[Camera Integration]** Motion is not triggered when digital alarm is triggering.

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20 second delay when reporting a Video Loss alarm

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Archived video file does not have the TVN 20 date/time stamp

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Changing Resolution setting on SANYO IP Camera takes long time to take effect; causes Video Loss

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PELCO Sarix camera is not listed in the QUICK ADD dialog

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TVN 20 needs to turn on 'webservices' in order to allow AXIS ONVIF streaming

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## Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

**Note:** Please be ready at the equipment before calling.

### Table 1: Technical support

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#### North America

T +1 855.286.8889

E techsupport@interlogix.com

W www.interlogix.com/customer-support

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#### Europe, Middle East, and Africa

W Select *Contact Us* at www.utcssecurityproducts.eu

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#### Australia

E security.tech.support@interlogix.com.au

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