

# RELEASE NOTE

## TruVision Navigator 5 SP3

Release Date: 10/15/2014    Revision: 5.0.300.13

### Improvements and Issues resolved with 5.0 Service Pack 3

#### Improvements

1. Added support for Interlogix 360 degree cameras (when used with a TruVision NVR).
2. Added ability to export the online users list
3. Improved TruVision Player to start playback on multiple channels at the same time in sync.
4. Improved TruVision Player to support up to 16 video clips.
5. Modified default settings for snapshot names to include time, date, and camera name by default when taken from TruVision player.
6. Modified playlist area that has column design.
7. Improved Navigator client to keep the export path location after the PC is rebooted
8. Added logging function for the scheduled tasks
9. Improved the login security by re-encrypting the challenge answers for login when upgrading from 4.0 SP6 to 5.0 SP2

#### Issues Fixed

1. Fixed the issue where covert on IP camera does not get saved.
2. Fixed the issue where group folder was showing incorrect group listed.
3. Fixed the issue where "logged in" and "last seen" terms were not localized.
4. Fixed the issue where camera order setting is not kept between sessions.
5. Fixed the issue where deactivate user option was enabled for the user used for current session.
6. Fixed the issue where client settings did not persist after the PC reboot.
7. Fixed the issue where user cannot modify IP address from the Device using Device Management option.
8. Fixed the issue where PTZ speed setting is set to 6 when using the mouse.
9. Fixed the issue where wrong model and codec is displayed on configuration window for new TruVision camera family in SVR.
10. Fixed the issue where user cannot enable PTZ via Navigator for TVN20.
11. Fixed the issue where TVN21 is not sending Video loss and Motion Diagnostics emails.
12. Fixed the issue where DynDns does not work with TVR40 device.
13. Fixed the issue where focus + zoom functions don't work when Navigator is in Hungarian.
14. Fixed the first login issue that is observed after changing the admin password when Italian regional settings are used.
15. Fixed the issue where login error message pops up occasionally after a Windows 8 installation
16. Fixed the issue with some database conversion issues observed.
17. Fixed the issue where DVMRe devices cannot be added to Navigator using DDNS.
18. Fixed the issue where live video & other functionalities not enabled for instant replay.
19. Fixed the issue where menu context only shows properties when testing the device connection.
20. Fixed the issue where settings xml is not placed in the correct folder occasionally.
21. Fixed the issue where disk analysis does not display all continuous recordings for a TVN2132P with FW2.0, although the video is available with a double click.
22. Added a checkpoint to prevent user from naming device using unsupported characters.
23. Adjust video option is disabled as it is not supported by the TVN Device.

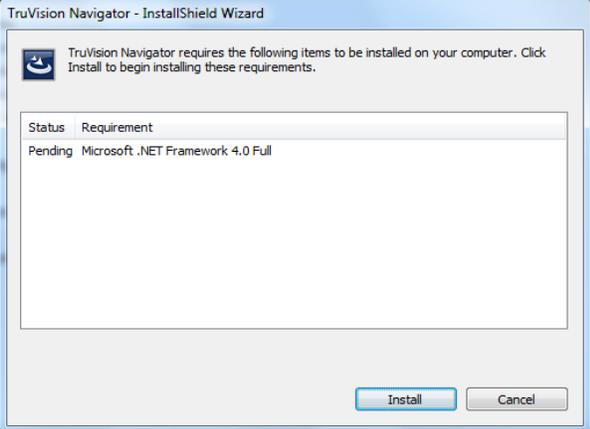
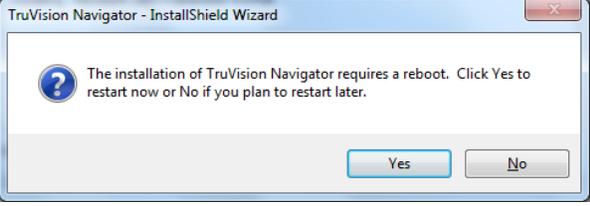
## Upgrade Paths

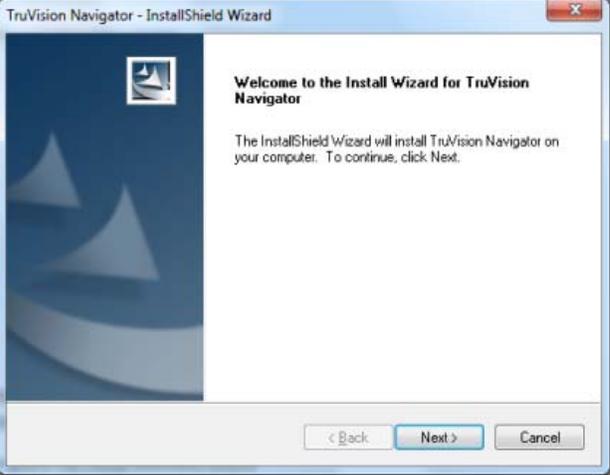
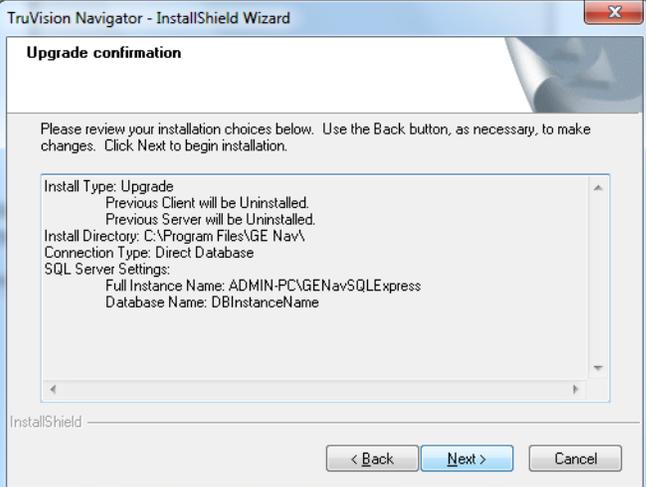
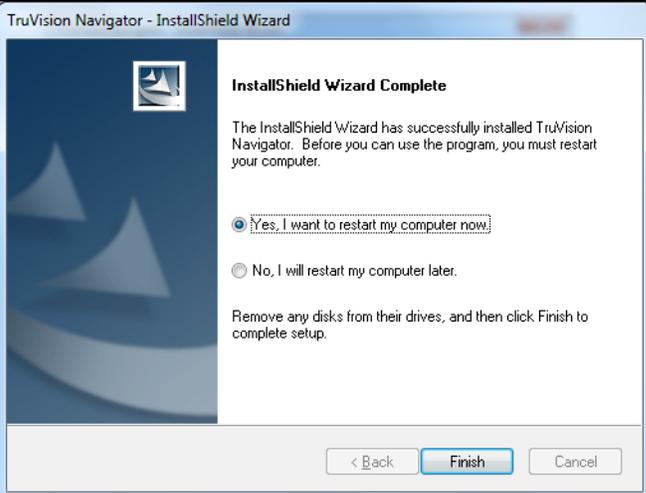
Upgrades to Navigator 5.0 SP3 are supported from the following Navigator versions: 4.0, 4.0 SP1, 4.0 SP2, 4.0 SP3, 4.0 SP4, 4.0 SP5, 4.0 SP6, 5.0, 5.0 SP1 and SP2.

To upgrade your TruVision Navigator from one of the versions listed, follow these instructions.

**Note:** Navigator application should be closed before starting the upgrade/installation of the SP3 software.

Table 3: Upgrade Instructions

Step	Screen Shot
<p>Place the TruVision Navigator 5.0 SP3 (5.0.300.13) setup.exe on the desktop of the PC where the previous instance is installed.</p> <p>If it is a Multi-Client (Client/Server) installation, place it on the Server machine.</p> <p>Launch the Install Shield Wizard by double-clicking the TruVision Navigator setup.exe to begin the installation.</p>	<p>N/A</p>
<p>The Prerequisite dialog may display with details about what programs need to be installed on the PC for TruVision Navigator 5.0 SP3 to run.</p> <p>Click Install and TruVision Navigator will install those for you.</p>	
<p>Periodically, you may be prompted to reboot your PC for the prerequisite programs to take effect.</p> <p>The upgrade process will resume automatically after you login to the PC after the reboot.</p>	

Step	Screen Shot
<p>Once the prerequisites have been installed, TruVision Navigator will begin its own upgrade process.</p> <p>Follow the Upgrade prompts to make your selections for the upgrade.</p>	
<p>Review your selections and click Next after confirming them to complete the process.</p>	
<p>When finished, be sure to reboot your PC.</p> <p>After the reboot, login to the application with your previous v4.0 or 5.0 Username and Password.</p> <p>Your Navigator Tree should be in tact with all of your devices, users, and groups present.</p>	

## Step

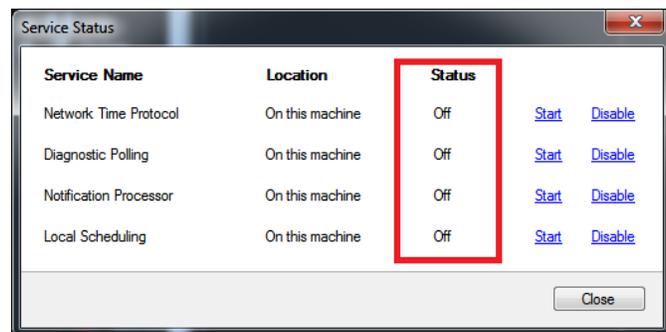
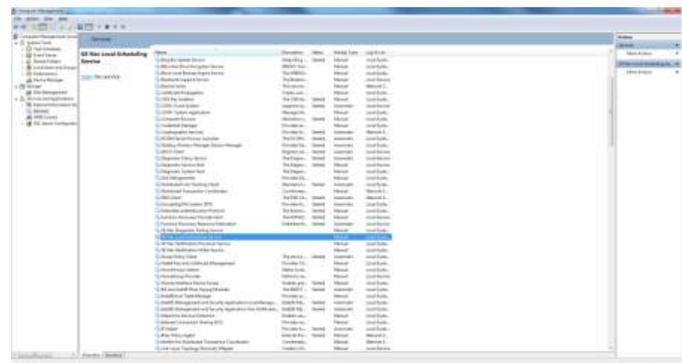
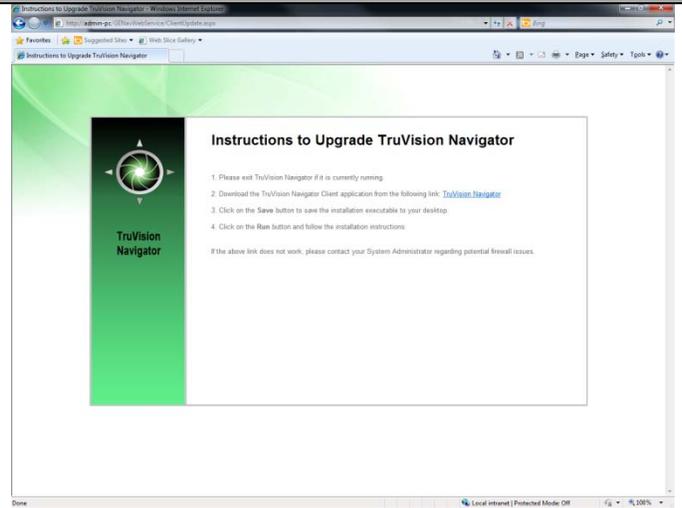
If this is a Client/Server install, the next time Clients log into the Server, they will be prompted to upgrade their Client via the Client Upgrade web page.

*Note: Before proceeding, you must stop the Local Scheduling Service via the Windows Services Dialog.*

To do this:

- Right-click on My Computer and select "Manage"
- Select "Services and Applications" on the left navigation bar
- Select "Services" on the left navigation bar
- Right-Click on "TruVision Navigator Scheduler" and select "Stop" (not required for upgrades from 4.0 SP6, 5.0, 5.0 SP1 or SP2 versions)
- Now follow the prompts on the Client Upgrade web page to complete the process for each Client machine.
- After the 5.0 SP3 installation is complete, login with your previous username and password

## Screen Shot



## Contact Information

For contact information, see [www.interlogix.com](http://www.interlogix.com) or [www.utcssecurityproducts.eu](http://www.utcssecurityproducts.eu).