2.3: UltraSync Service Release Notes

Edition 01
December 13th 2016

1. New Features and Changes for UltraSync SR 2.3

UltraSync+ App

- **User Selectable and Uploadable Background Images**
  - Users can pick between six different backgrounds for each site.
  - Users can upload their own images for a truly custom look and feel.
  - Custom backgrounds accessible in Site Setup screen.
- **Brand New USERS Interface**
  - Users List shows a full list of people with access to the system.
- **Brand New HISTORY Interface**
- **New HISTORY Filters**
  - Sort by Date
  - All Events
  - Video Events
  - Area Events
  - User Events
  - Sensors Events
- **Sunrise/Sunset Automation Triggers**
  - Ability to trigger an automation (scene) based on sunrise/sunset.
  - Allows for pre sunrise/sunset and post sunrise sunset.
  - Set the location in LOCATION SERVICES section of the app.
- **Dynamic Bypass Buttons**
  - Sensor bypass buttons now show or don't show based on the sensors current bypass status, as well as the users bypass access.
- **Bryant Housewise Thermostat Integration**
  - Allows users to integrate their HouseWise thermostat for control in the UltraSync App.
- **Ecobee3 Thermostat Integration**
  - Allows users to integrate their ecobee3 thermostat for control in the UltraSync App.
- **Overview screen arming status button link**
  - Users can now press on the arming status area in the overview screen to be brought directly to the sensors page. This allows a quicker way to see what sensors are triggered.
- **Lighting Dimmers Show Brightness Level**
- **Live Video Play Button Stays on Screen for Easier Reference**
- **Master Chime**
  - If a user enables any single sensor chime in the app, the panel will automatically turn on the master chime.
- **Automation Trigger Button**
  - Users and Dealers now have the ability to hide an Automation from showing as an Automation Trigger Button in the app.
  - Disable by unselecting the "Enable App Button" in Automations (Scenes) setup menu.
- **Dealer Information Page (See below for details)**

UltraSync Self-Contained Hub

- **Automation (Scene) Timer**
  - Allows the user to setup an Automation that has a count down timer.
  - Set Timer between 1 second – 12 hours.
  - User can select what state the device changes back to after the timer ends.

- **Automation (Scene) Delay**
  - o Allows the user to setup an Automation that is delayed in triggering.
  - o Set Timer between 1 second – 12 hours.
- **Sunrise/Sunset Automation Triggers**
  - o Ability to trigger an automation (scene) based on sunrise/sunset.
  - o Allows for pre sunrise/sunset and post sunrise sunset.
    - ▪ Exactly at, 15 min – 2 hour before/after.
  - o MUST SET THE LOCATION in "LOCATION SERVICES" section of the app to work.
- **Dealer Reset Function Reinstated**
- **IP Login Update – "ZeroWire" updated to "UltraSync"**
- **Master User granted access to Wi-Fi Discovery Mode and Ethernet/Wi-Fi Settings on Panel.**
  - o Allows dealer to walk a customer through adding the panel back on to a network if needed without going onsite.
- **Master User granted access to Ethernet/Wi-Fi Settings**
- **Walk Test Cancels if Trying to Arm**
- **Panel Power-Up Sequence Optimized**
  - o Scenes no longer trigger on startup.
- **App Reinitializes when exiting programming.**
  - o Updates device names and add/remove of devices.
- **Fixed Language "Medical Alarm" to "Auxiliary Alarm".**
- **Changed "3ʳᵈ Party Devices" to "Add Other Smart Devices"**
- **New Color Packaging for ZW-6400**

UltraSync 7" Secondary Touchscreen

- **All New Wall Mount Hardware! – UXTOUCH-01**
- **New Color Packaging**
- **New Features** (Available as firmware upgrade for UXTOUCH-00)
  - o **Chime Feature**
    - ▪ Touchscreen chimes when hub chimes.
  - o **Multi-Language Support**
  - o **Active Brightness Setting**
    - ▪ Allows the user to change the brightness while using the touchscreen.
  - o **Idle Brightness Setting**
    - ▪ Allows the user to change the brightness when the touchscreen is idle.
    - ▪ Below 10% will "blackout" the screen.
  - o **Idle Timeout Setting**
    - ▪ Allows the user to select how long the touchscreen is idle before the screen dims and they have to enter their PIN.
  - o **Beep Volume Setting**
  - o **New Brushed Steel Background**
  - o **Camera Username and Password**
    - ▪ Allows dealers to store a non-default camera password and password in the touchscreen.
  - o **Firmware Upgrade for Master User Setting**
    - ▪ Allows the Master User to Upgrade the Touchscreen Firmware.
    - ▪ Feature enabled as default. Dealer can disable in settings.

UltraSync Web Portal

- **Dealer Branding**
  - o A Dealer (DL2) now has the ability to push out their company name, website, phone, and address to the home owners' UltraSync app.
  - o This can be done by selecting the 'Company Branding' box in the 'Edit Company Details' window. This can be found by clicking on the pencil icon under Admin > Companies.

- **Export Customers**
  - Dealers and Distributors now have the ability to export a list of their customers into an excel spreadsheet.
- **EULA**
  - Customers had to sign a EULA every time the UltraSync server was upgraded. Now a user won't have to accept the EULA after each server upgrade.
- **UltraSync / MASterMind Integration**
  - Users are now able to view site details window from within MASterMind and minor fixes and improvements were made.
- **Password Reset**
  - Forgot your password email address field now ignores case sensitivity when validating email.
- **Minor fixes and general improvements**
  - Time zone simplification
  - Firmware improvements
  - General usability improvements

DLX 900 Downloader Software

- **Features**
  - Added support for NXG-1820 keypad features
  - Added NXG320 power supply support
  - DLX900 now includes device info screen modules information when writing all to control
  - Corrected issue with firmware update that prevented updating the TouchNav (NXG1820) keypad via UltraSync
  - Changed default slot action after removing device to 1 (Hold slot until next enroll)
  - If the IP Port, Serial Number, or Web Access Passcode do not match the panel when connecting via UltraSync, the prompt for loading this data from the control database will be displayed
  - Added "System" to language options in "Users" and "Channels" screen
  - Fixed issue causing crash when selecting Serial Flash Settings
  - Added support for new event log events
  - DLX900 now forces user to enter a zone number when bypassing zones to prevent error
  - Fixed issue of not allowing arming or disarming of the Self-contained Hub from DLX900
  - Added several new options to control panel screens to reflect panel changes

2. Versions

The following firmware version is provided in this release:

Firmware: 12-13-2016 Service Release 2.3 (B0403001A58P00**2004-18**)

The latest firmware will show on top when you upgrade and includes the date of the release. The previous firmware version will display on the bottom and has been updated to show the date it became available.