Release Notes

TruVision Navigator 4.0.36.65 (Service Pack 5)

Improvements added and Issues resolved with 4.0 SP5

1. Fixed the video export issue experienced in multi client applications.

Setting up Notifications

The Notifier will have blank cameras if a device is added but is never connected.
Solution: After the user imports an address book or adds a device offline, he/she **must** connect to the device at least once to get notifications.
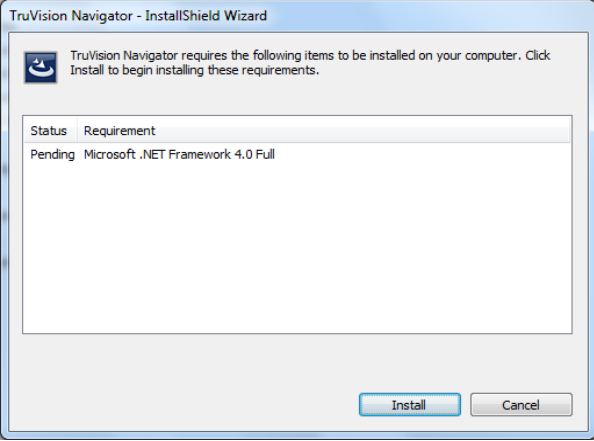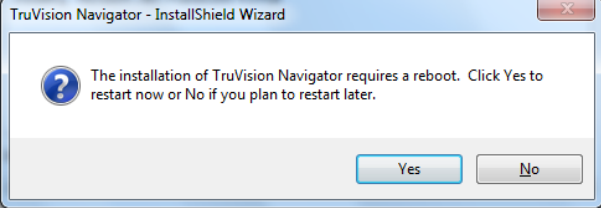
Upgrade paths

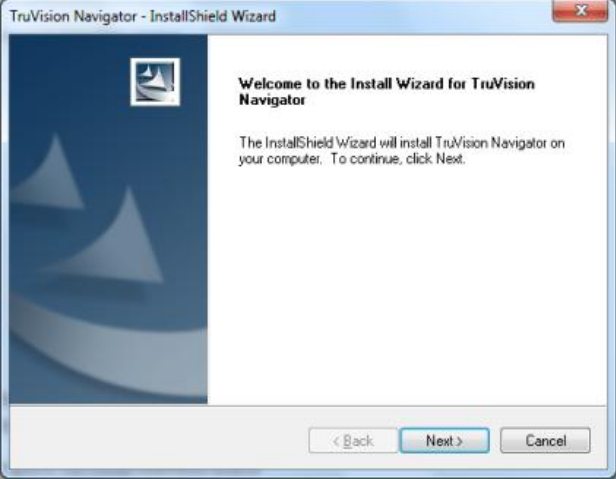There are 6 versions of installations that 4.0 SP4 services. Those are:

- 3.1 installations that want to upgrade to 4.0 SP5
- 4.0 installations that want to upgrade to 4.0 SP5
- 4.0 SP1 installations that want to upgrade to 4.0 SP5
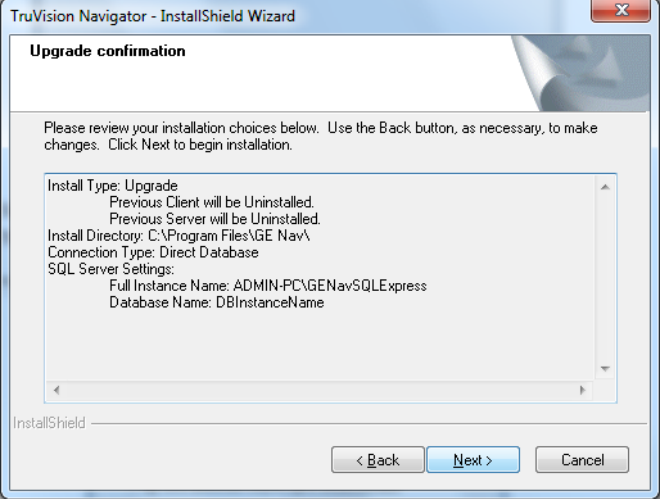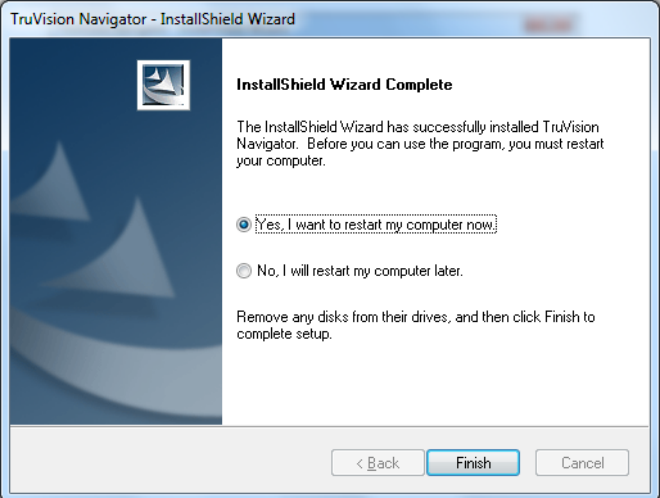- 4.0 SP2 installations that want to upgrade to 4.0 SP5
- 4.0 SP3 installations that want to upgrade to 4.0 SP5
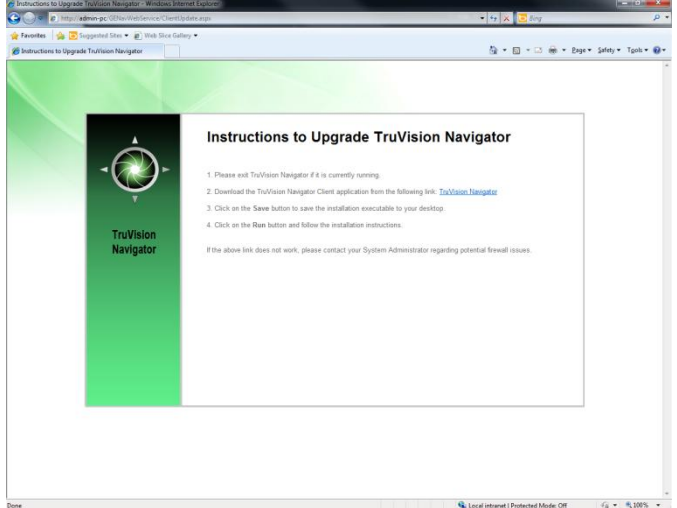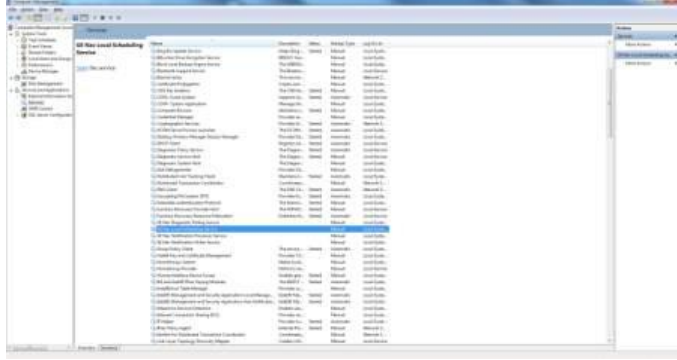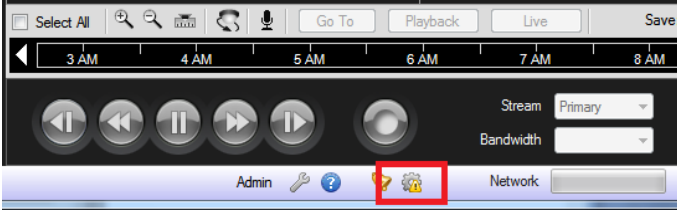- 4.0 SP4 installations that want to upgrade to 4.0 SP5

The upgrade instructions are listed below for all paths.
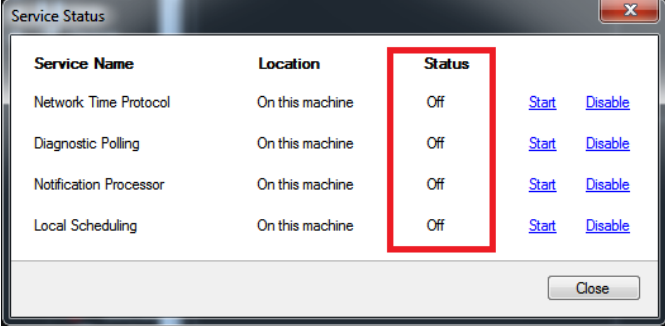
1. **To upgrade your 3.1, 4.0, 4.0 SP1, 4.0 SP2, 4.0 SP3, or 4.0 SP4 installation to 4.0 SP5, please follow these instructions below.**

Step	Screen Shot
Place the TruVision Navigator 4.0 SP4 (4.0.35.64) setup.exe on the desktop of the PC where the previous instance is installed.	N/A

Step	Screen Shot
If it is a Multi-Client (Client/Server) installation, place it on the Server machine. Launch the Install Shield Wizard by double-clicking the TruVision Navigator setup.exe to begin the installation.	
The Prerequisite dialog may display with details about what programs need to be installed on the PC for TruVision Navigator 4.0 SP4 to run. Click Install and TruVision Navigator will install those for you.	TruVision Navigator - InstallShield Wizard TruVision Navigator requires the following items to be installed on your computer. Click Install to begin installing these requirements. Status Requirement Pending Microsoft .NET Framework 4.0 Full Install Cancel
Periodically, you may be prompted to reboot your PC for the prerequisite programs to take effect. The upgrade process will resume automatically after you login to the PC after the reboot.	TruVision Navigator - InstallShield Wizard The installation of TruVision Navigator requires a reboot. Click Yes to restart now or No if you plan to restart later. Yes No

Step	Screen Shot
Once the prerequisites have been installed, TruVision Navigator will begin its own upgrade process. Follow the Upgrade prompts to make your selections for the upgrade.	
Review your selections and click Next after confirming them to complete the process.	
When finished, be sure to reboot your PC. After the reboot, login to the application with your 3.0 3.1, 4.0, 4.0 SP1, 4.0 SP2, or 4.0 SP3 Username and Password. Your Navigator Tree should be in tact with all of your devices, users, and groups present.	

Step	Screen Shot
If this is a Client/Server install, the next time Clients log into the Server, they will be prompted to upgrade their Client via the Client Upgrade web page. *Note: Before proceeding, you must stop the Local Scheduling Service via the Windows Services Dialog.* *To do this:* - *Right-click on My Computer and select "Manage"* - *Select "Services and Applications" on the left navigation bar* - *Select "Services" on the left navigation bar* - *Right-Click on "GE Nav Local Scheduling Service"(for GE Nav 3.0 or 3.1) or "TruVision Navigator Scheduler" (for TruVision Navigator 4.0, 4.0 SP1, SP2, or SP3) and select" Stop"* - *Now follow the prompts on the Client Upgrade web page to complete the process for each Client machine.* - *After the 4.0 SP4 installation is complete, login with your previous 3.1, 4.0, 4.0 SP1, SP2, or SP3 username and password* - *You can now restart the Local Scheduling service via the Services Dialog*	

Step	Screen Shot