Concord 5" TouchScreen Quick Operation Guide

Description

The Concord 5" TouchScreen is a 5-inch color LCD screen with a graphical user interface designed to control the basic functions of the Concord 6 or Concord 4 (revision 4.82 or later) control panels. Use the touch screen to obtain home status (for example, open doors, movement detected, etc.) and to control the security system.

Using the touch screen:

* Easily obtain home/building status using At-A-Glance (AAG) sensor status.
* Arm (ARM STAY or ARM AWAY) and disarm the system
* Activate a panic alarm to call the central monitoring station in a non-medical emergency.

This document provides basic operation information for the touch screen and security system. For complete Concord 4 system programming and operation, refer to the panel documentation. For configuration and option details, contact your security provider.

Safety Information

IMPORTANT SAFETY INFORMATION. READ ENCLOSED WARNINGS AND SAFETY INFORMATION.

⚠ **WARNING: CHOKING HAZARD.**

The product accessory bag contains items that could be choking hazards. Please keep away from small children.

ATTENTION: Le sachet d'accessoires produit contient des éléments qui pourraient être les dangers d'étouffement. Veuillez garder hors de la portée des jeunes enfants.

Main Screen

The Main screen is the display shown most of the time in normal operation. All operations begin at (and inactivity reverts to) this screen.

Access the Main screen:

* Via the Close icon – This returns the touch screen's display to the previous screen. Depending on which display the touch screen is in, it may be necessary to move through multiple levels of screens to reach the Main screen.

* After a period of inactivity on any screen (unless you set a blank screen as your default screen saver).

* When the panel enters an alarm. The touch screen automatically returns to the Main screen.

Emergency Button

Touch the **EMERGENCY** button and an Emergency screen appears. Depending on the system, two or three buttons (the Panic and Police buttons or the Panic, Police, and Fire buttons) may appear. Select the appropriate button.

An emergency alarm initiated by mistake can be canceled by touching the **ALARM! Press Here To Disarm** button and entering your user access code within 30 seconds.

Notes

* If your system is connected to a security monitoring service, the authorities will be notified. Contact your dealer for details.

* The fire panic cannot be canceled.

Time

Current time is located at the top center of the Main screen. Time is automatically updated by the security system time.

Partition

The partition the touchscreen is associated with is displayed on the Main screen under the time (Partition 1 in typical configurations).

Contact your security provider for more information regarding partition details.

At-A-Glance / Home Status Icons

The four icons across the middle of the screen represent the status of your home. Press the status icons and a new screen provides status details.

Doors - Depicts monitored door status (usually external doors). A green check indicates that all monitored doors are closed. A red exclamation point indicates that one or more doors are open.

Windows - Depicts monitored window status. A green check indicates that all monitored windows are closed. A red exclamation point indicates that one or more windows are open.

Motion - Depicts motion detected by the motion sensors in your home. A green check indicates no recent motion detected. A red exclamation point indicates that motion was detected within the last 10 minutes. A typical use for this feature would be a touch screen in the garage that detects movement in the home before you enter.

Property - Depicts other changes to protected property in your system. For example, activation of a water or freeze sensor or movement of protected items. A green check indicates no change since the last time you visited (for movement of a protected item) and all sensors (water or freeze) are closed. A red exclamation point indicates that either a sensor is tripped or there is unacknowledged activity.

Note: These icons may contain the text N/A, indicating that your system is not configured to support this feature. For more information, consult your security provider.

Arming Icons

The arming icons are located below the home status icons. The icons indicate the armed status of the security system.

PRESS TO ARM - When the icon shows PRESS TO ARM, touch to access the Arm screen.

PRESS TO DISARM - Depending on your arming level, one of these icons will appear. Press to disarm your system. Enter your code in the keypad screen that appears. If you enter an incorrect code, press the Clear button and enter the correct code.

or

Arming Screen

When you touch the PRESS TO ARM icon on the Main screen, the Arm screen appears with the following arming choices:

ARM STAY - The typical selection when you are staying home. The doors and windows will be armed. The arming countdown will appear at the middle of the screen.

ARM AWAY - The typical selection when you are leaving the home. The doors, windows, and motion sensors will be armed. The arming countdown will appear at the middle of the screen.

Optional Arming Buttons

Silent exit - Press to silence your exit beeps during arming. This will double your exit time.

No delay - Press to disable the entry timer and exit timer for the current arming cycle. The No Delay feature may be used when you will not be leaving the premises—not opening or closing any entrance door while the system is armed—and you want instant alarms. When you select the No Delay option, an icon (a clock with a slash through it) will appear over the lock.

Arming Errors

If there is a problem when you select an arming option on the Arm screen, a screen indicates what the problem is (for example, that a door or window is opened). Correct the problem or press the Bypass button.

Pressing Bypass will cause the sensor to be disabled during the current arming session.

After correcting the problem or pressing Bypass, you will see the arming countdown message in the middle of the screen. To stop the arming process, touch the Cancel button and enter your code.

Alarms

If an alarm occurs in your security system, an alarm message at the bottom of the Main screen indicates the time the alarm occurred and the sensor that sent the alarm. The message might be, "10:30a sn x Front Door," indicating that the front door sensor sent an alarm at 10:30 AM.

Settings Screen

Touch the Settings icon ⚙ on the Main screen and the Settings screen appears.

The Setting options allow you to adjust the touch screen's features.

Typical status indicators (excluding light screen):

• Gold - A button is selected.

• Blue - Buttons not selected.

Use the scroll buttons to see all of the options (below):

Event History - Touch the Related Show button to view system events.

Direct Bypass - Touch the Related button to bypass a sensor.

Panel Status - Touch the Related Show button to display the status of your security system.

Smoke Reset – Is displayed only after wired smoke detectors have activated and require resetting. Touch to reset smokes when displayed. SMOKE RESET

Change Partition - Touch the Related button to change partitions.

Chime - Touch the On or Off button to toggle the touch screen chime feature on or off. This feature will enable this touch screen to beep when a certain door opens. Ask your security provider which doors are programmed to chime when opened. Refer to the security panel documentation for information on this feature.

Keypress Volume - Touch the arrow buttons to adjust this touch screen's keypress volume level. The siren sounds are not controlled by this setting.

Beep Volume - Touch the arrow buttons to adjust this touch screen's beep volume level. The siren sounds are not controlled by this setting.

Brightness - Touch the arrow buttons to adjust the brightness level of this touch screen's screen.

Default screen - Use this feature to set this touch screen's screen saver mode. Select Blank to have the screen and LED go dark after a period of inactivity. Otherwise, the default will be the Main screen and the screen will always be lit.

The touch screen will automatically blank daily at 2:00 AM for 60 minutes.

Calibration - The touch screen typically does not need to be calibrated. However, if the touch screen buttons do not respond correctly, touch the Show button to access the Calibration screen. To calibrate the touch screen, touch the + icons in the corners of the screen using a soft, fine point.

Help - Touch the Help button to access the Help menu, which displays a list of help topic buttons. Touch the buttons for information on a given topic.

Code Access Required (**CAR**) – When this option is enabled, information displayed is limited and a passcode is required for any access. Enable this setting when the touch screen is

located in a less secure area, such as a garage. If this device is located in areas that are less secure, be sure your service provider has Quick Arm and Quick Exit programmed to off.

Programming

Touch the Settings icon ⚙ on the Main screen and the Settings screen appears.
Touch the down scroll button down until you see this screen:

Touch the enter button next to Programming.

You will then be prompted enter your access code, after which the System Programming screen will appear (System Master and Partition Master Code only. User access codes will not allow entry into System Programming).

User Codes

Uses this screen to change or delete codes or modify attributes and permission associated with a code. Each user (identified by a user number must have a unique code).

To select a user number, simply touch number and enter their followed by touching the SAVE button.


Next touch the number next to User Code. Here you can see and change that user attributes. You may also enter or change a user code. **Note:** "????" indicates that no user code has been assigned.

System Master Codes and Partition Master Codes can also be changed. The default Master Code is 1234. It is highly recommended to change this code. If system is configured for multiple partitions, a Partition Master code is also available for selection and change. The Partition Master only has authority for items in the partition they have privilege to access. Contact your security professional for more information on Partitions and codes or to find out how your system is configured for those options.

Options

On the System Programming screen, press the Options button. The options presented are those available to change for the user selected upon entering Programming. The user shown below can edit Downloading and Chime on Close.
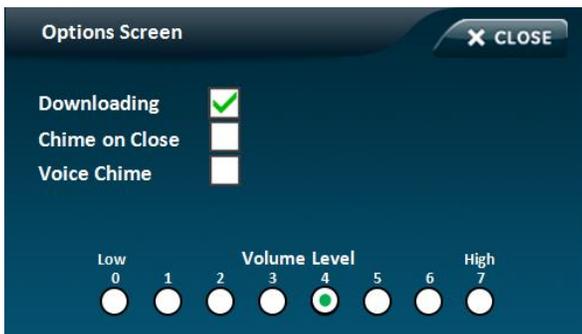
If your system is equipped with either a voice only module or phone interface/voice module, you will see the Voice Chime selection and volume controls.

Set Up Schedules

On the System Programming screen, touch the Set Up Schedules button. Here you can change Time Schedules. Time schedules are durations defined by a start time, a stop time, and the day of the week these times are effective. Schedules can be used to control the system automatically.
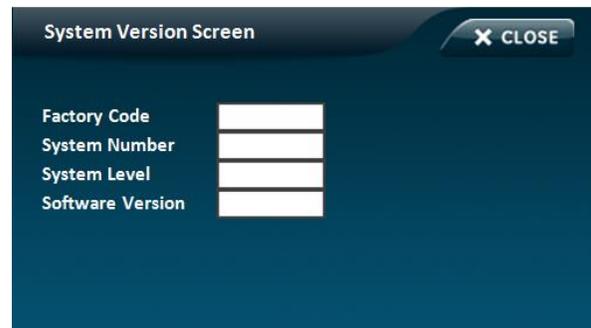

Attach To Events

On the System Programming screen, press the Attach To Events button. Here you can select a schedule and specify which events occur on that schedule.

The right column is displayed if you have outputs assigned to your partitions.

System Version

On the System Programming screen, touch the System Version button. Here you can see details of your system.

Set Date/Time

On the System Programming screen, touch the Set Date/Time button. Here you can set the Date and Time settings.

When you press on a white text box, it will bring up a keypad to allow you to change that setting.

Installer Programming Screen

The system has a screen for the Installer or qualified technician. If you inadvertently see the following screen, touch the "Exit" button or press and hold the top white bar for seven seconds to exit.

Trouble Conditions

Problem	Actions/Solutions
Low battery icon	Indicates that the Concord 4 security panel backup battery is low.
System trouble	A yellow triangle over the settings on the Main screen means a trouble condition exists on the Concord 4 or touch devices. Depending on volume settings and system configuration, four audible beeps (once a minute) may be heard. To check status, press the icon. Then press the status icon. **Note**: By pressing the icon, if audible beeps are heard they will be suppressed for a minimum of four hours. If there is no trouble detailed after the status button is pressed, refer to the event buffer in the touch screen and/or view full status on an alphanumeric keypad connected elsewhere in the system.

Status LED (Blue light)

The touch screen has an LED that indicates power and sleep mode status at a glance. The table below explains LED behavior.

Table 1: Status LED

LED	System status
Solid blue (while backlights are on)	Primary power present
Fading blue	Primary power failure
Off	Screen saver active

Cleaning

If necessary, use a soft cloth to clear smudges on the touch screen. Do not use glass cleaner.

Maintenance and support

A qualified technician should check this system every 3 years.

Disposal

Dispose of the touch screen in accordance with local regulations.

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