

TECH FACTS BULLETIN

TECHNICAL SUPPORT

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TX-4200-01 Supervision using AirFX

Introduction

Interlogix is providing this information to instruct dealers on re-configuring alarm panels to assure that the panels are supervising Panic Devices with part numbers: TX-4200-01-xx.

This bulletin is for users of Alarm.com AirFX Remote Toolkit.

Issue

Panic Devices (with part number TX-4200-01-xx) may be enrolled as unsupervised. If that is the case, failures of the device may go undetected. This procedure will rectify that. Dealers can re-configure alarm panels to supervise TX-4200 devices.

Procedure for Simon and Concord panels

1. Log in to the alarm.com dealer website.

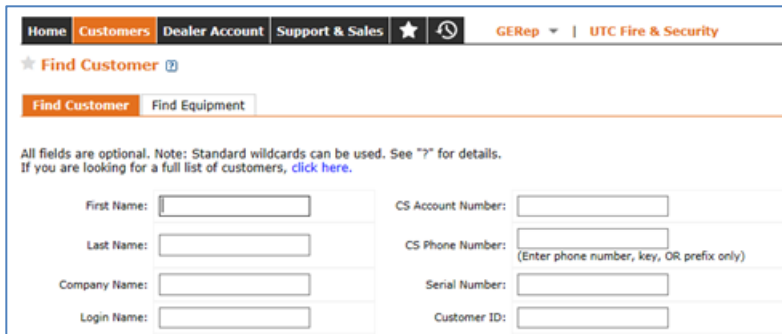
Alarm.com



The screenshot shows the Alarm.com Dealer Website login interface. At the top, there is the Alarm.com logo and the text "ALARM.COM Dealer Website". Below this, there are two input fields: "Login:" and "Password:". A "Login" button is positioned below the password field, and a "Login Help" link is located below the button. At the bottom of the page, there is a copyright notice: "Copyright © 2000-2016, Alarm.com. All rights reserved. Alarm.com and the Alarm.com Logo are registered trademarks of Alarm.com."

2. Find the customer account to edit.

Customer Account



The screenshot shows a web application interface for finding a customer. At the top, there is a navigation bar with tabs: Home, Customers, Dealer Account, Support & Sales, and a star icon. The user is logged in as 'GERep' and is in the 'UTC Fire & Security' section. Below the navigation, there is a 'Find Customer' link and a 'Find Equipment' link. A note states: 'All fields are optional. Note: Standard wildcards can be used. See "?" for details. If you are looking for a full list of customers, click here.' The form contains several input fields: First Name, Last Name, Company Name, Login Name, CS Account Number, CS Phone Number (with a note: '(Enter phone number, key, OR prefix only)'), Serial Number, and Customer ID.

3. Click on the AirFX Remote Toolkit.

AirFX



4. Under Sensor Settings select "Change a Sensor Group"

Change Sensor Group



5. Change the sensor group for TX-4200-01 panic sensors.
 - a. Panic sensors in group 01 should be re-programmed to sensor group 00
 - b. Panic sensors in group 03 should be re-programmed to sensor group 02
 - c. Panic sensors in group 06 should be re-programmed to sensor group 04
 - d. Panic sensors in group 07 should be re-programmed to sensor group 05

6. Press send “Send Command”

Send Command

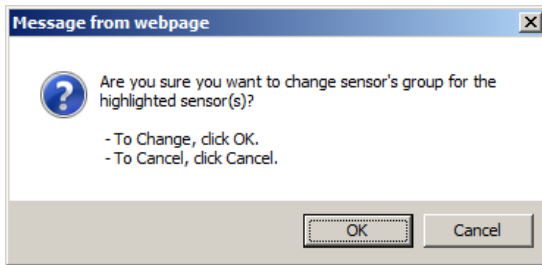
Sensor ID	Sensor Description (Website)	Current Group	New Group
1	Front Door	10	10
2	Panic	10	0

Interlogix Simon XT/XTi Sensor Group Information

Send Command

7. Press “OK” to update panel with new sensor groups.

Update Panel



8. Have end user perform a sensor test on all updated sensors.