TruVision NVR 11 Release Notes

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Introduction

This is the TruVision NVR 11 Release Notes document with additional information not covered in the user manual. For the latest information on the TVN 11, please visit:

Americas: www.interlogix.com/videoupgrades

EMEA: fireandsecurityproducts.com

Australia: www.interlogix.com.au

Overview

The TVN 11 is a Network Video Recorder for four, eight or sixteen IP cameras.

The recorder is available with or without (EMEA only) PoE ports for powering the connected cameras. The TVN 11 supports both H.264 and H.265 encoding.

TVN 11 models are compatible with TVN11 FW 1.0 or above.

Summary of known defects and limitations

The following defects and limitations are present in TVN 11 FW 1.0. Some of them are listed for resolution in future development:

Smart search feature is not working in playback using the MAC OS Safari browser.
4 channel model: V-stream layout changes will also change layout of HDMI/VGA.
Models with PoE: 'Bridged PoE camera network' feature is disabled after a reboot.

The resolution for a camera snapshot cannot be higher than 1080P.

Compact PTZ TVP-5101: unable to set privacy mask via TVN 11. The camera is using 3D privacy masking. Privacy masking needs to be set-up in the camera.

The TVN 11 needs to be added as TruVision Recorder when the recorder is used with TruVision Navigator 7.1.

Camera status showing offline after importing the valid exported file of TVN 11 unless re-entering passwords.

Add IP cameras to the recorder

The user manual contains detailed instructions for adding IP cameras to the recorder via the LAN network and the PoE ports (for supported models). Please make sure you check the instructions on page 66 before adding cameras.

Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical support

North America	
T	+1 855.286.8889
E	techsupport@interlogix.com
W	www.interlogix.com/customer-support
Europe, Middle East, and Africa	
W	Select *Contact Us* at www.firesecurityproducts.com
Australia	
E	security.tech.support@interlogix.com.au