

# TruVision Series 3 IP Camera FW3.1 FP6 Release Notes

P/N 1073379-EN • REV A • ISS 14FEB18

## Introduction

This is the TruVision Series 3 IP Camera FW3.1 FP6 Release Notes with additional information not covered in the user manual. Firmware V3.1 FP6 is compatible with all of the IP Series 3 cameras, which include the motorized lens, VF lens, and fixed lens cameras. Keep in mind that IP Series 3 cameras cannot be downgraded from V3.1 FP6 to V3.0.

### List of SKUs:

TVB-5301	TVW-5301
TVB-5302	TVW-5302
TVB-5303	TVW-5303
TVB-5304	TVW-5304
TVB-5305	TVW-5305
TVB-5306	TVT-5301
TVD-5301	TVT-5302
TVD-5302	TVT-5303
TVD-5303	TVT-5304
TVD-5304	TVT-5305
TVD-5305	TVT-5306
TVD-5306	TVT-5307

For the latest information on the TruVision Series 3 IP cameras, please visit:

Americas: [www.interlogix.com/library](http://www.interlogix.com/library)

EMEA: [www.firesecurityproducts.com](http://www.firesecurityproducts.com)

Australia: [www.interlogix.com.au](http://www.interlogix.com.au)

## Issues resolved

- The firmware is now compatible across all IP Series 3 cameras.
- There is no longer a default password provided for initial setup of the camera; the user must establish an initial admin password via the web interface or TruVision Device Manager when setting up for the first time
- Cameras that are already configured with a password will not require an initial password setup, unless they are reset to factory defaults after applying the firmware upgrade
- The permitted special characters that can be used when creating a password are now the same as those used with recorders. You can use a combination of numbers, lower and upper case letters, and the following special characters : \_ - , . \* & @ / \$ ? Space. The password must contain characters from at least two of these groups.
- Cameras upgraded to the new firmware version will NOT allow for downgrading to previous firmware versions

## Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

**Note:** Please be ready at the equipment before calling.

**Table 1: Technical support**

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### North America

T +1 855.286.8889

E techsupport@interlogix.com

W [www.interlogix.com/customer-support](http://www.interlogix.com/customer-support)

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### Europe, Middle East, and Africa

W Select *Support* at [www.firesecurityproducts.com](http://www.firesecurityproducts.com)

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### Australia

E [security.tech.support@interlogix.com.au](mailto:security.tech.support@interlogix.com.au)

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