

TruVision TVE Series IP Video Encoders Firmware v1.0 FP7 Release Notes

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Introduction

These are the TruVision TVE Series IP Video Encoders Firmware v1.0 FP7 Release Notes with additional information not covered in the user manual. For the latest information on the TruVision TVE Series IP Video Encoders, please visit:

Americas: www.interlogix.com/videoupgrades

EMEA: www.utcssecurityproducts.eu

Australia: www.interlogix.com.au

Supported encoder list

- | | |
|-----------------|--|
| TVE-110 | TruVision IP Encoder, 1 channel, 960H, Audio, Alarm, RS-485, PoE(802.3-af)/12VDC, Compact |
| TVE-1610 | TruVision IP Encoder, 16-Channel, 960H, Audio, Alarm, RS-485, 12VDC, 19", Rack Mount |
| TVE-810 | TruVision IP Encoder, 8 channel, 960H, Audio, Alarm, RS-485, 12VDC, Desktop |
| TVE-410 | TruVision IP Encoder, 4 channel, 960H, Audio, Alarm, RS-485, PoE (802.3-af)/12VDC, Compact |

Issues resolved with firmware v1.0 FP7

- A firmware modification was required to the encoders (TVE-110/410/810/1610) pertaining to Lenel CGI commands so that they can be integrated/supported by LNVR.

Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical support

North America

T +1 855.286.8889

E techsupport@interlogix.com

W www.interlogix.com/customer-support

Europe, Middle East, and Africa

W Select *Contact Us* at www.utcssecurityproducts.eu

Australia

E security.tech.support@interlogix.com.au
