

This message is to provide you with notice of a potential security issue on certain UltraSync and TruVision cameras as listed below.

We have been made aware of a vulnerability affecting certain Interlogix UltraSync and TruVision cameras listed below. The vulnerability involves the web server of these cameras, where potential attackers could inject undesired commands.

Affected Cameras

SKU	Description	Affected FW
RS-3231	UltraSync Compatible, 1080p, PAL, Wi-Fi, Indoor Desktop, Gray, True D/N, H.264, PSIA/ONVIF/CGI, Audio, 10M IR, 2.0mm Fixed Lens	v1.1 FP5
RS-3251	UltraSync Compatible, 1080P PAL, Wi-Fi, Outdoor Bullet, Gray, True D/N, H.264, PSIA/ONVIF/CGI, 20M IR, 4mm Fixed Lens	(July 27, 2018) and earlier
TVB-8101	TruVision 1080p NTSC/PAL, Wi-Fi, Outdoor Bullet, Gray, True D/N, H.264, PSIA/ONVIF/CGI, 20m IR, 4mm Fixed Lens	v1.1 FP4
TVQ-8101	TruVision 1080p, NTSC/PAL, Wi-Fi, Indoor Desktop, White, True D/N, H.264, PSIA/ONVIF/CGI, Audio, 10m IR, 2.0mm Fixed Lens	(June 15, 2018) and earlier
TVB-5401 to TVB-5405	TruVision Series 4 IP bullet cameras	v4.1 FP10 and earlier
TVC-5401 to TVC-5403	TruVision Series 4 IP box cameras	
TVD-5401 to TVD-5408	TruVision Series 4 IP dome cameras	
TVB-5801 and TVB-5802	TruVision Stainless Steel bullet IP cameras	
TVD-5801	TruVision Stainless Steel dome IP camera	
TVF-5201 to TVF-5204	TruVision 360 degrees fisheye panoramic IP camera	v16.1 FP7 and earlier

Solution

At Carrier, we are committed to ensuring that our products function fully as intended. The security and reliability of our products are of paramount importance to us. We apply these same rigorous quality standards when including third-party OEM equipment, like these cameras, in our solutions. If vulnerabilities are identified in third-party equipment, we expect our suppliers to provide a swift and effective remediation.

The supplier has identified a remediation for this issue in the form of updated firmware, and this firmware may be downloaded using the following product-specific links

- RS-32xx UltraSync cameras
- TVB-8101 / TVQ-8101 TruVision Wi-Fi cameras
- TruVision Series 4 IP cameras
- TruVision Stainless Steel cameras
- TruVision 360 degree cameras