

# TruVision TVN 11 Firmware 1.1 Release Notes

P/N 1073673-EN • REV A • ISS 02AUG19

## Introduction

This is the TruVision TVN 11 Firmware 1.1 Release Notes document with additional information not covered in the user manual. For the latest information on the TruVision NVR 11 (TVN 11), please visit:

Americas: [www.interlogix.com/videoupgrades](http://www.interlogix.com/videoupgrades)

EMEA: [www.firesecurityproducts.com](http://www.firesecurityproducts.com)

Australia: [www.interlogix.com.au](http://www.interlogix.com.au)

## Overview

The TVN 11 is a network recorder that can work with cameras up to 8 MPX (4K). The recorder supports H.264 and H.265 encoding and also features the signature built-in TruVision intrusion integration functionality.

## New features/Enhancements

- An informative text was added for informing users to setup the Advanced Motion Detection function in the cameras
- Thumbnail function: this function, available in TruVision Navigator 8.0SP2, is supported by the TVN 11. It enables a quicker search for recorded incidents.
- Support for the future TVE-x20 encoder range
- Support for the future H.264/H.265 TVF 360° cameras
- An updated digital signature is added for the ActiveX web plugin
- The TVN 11 recorder has been tested for ONVIF compliance and passed the test.
- A change was made to how the recorder displays the cameras on the local monitors when two local monitors are used so that the 'No Resource'

message is no longer displayed. When two monitors are used, only the full screen image will show main stream. All video tiles of the multiview layout will use substream. When one monitor is used, the full screen and 2x2 layout will use main stream.

- Support for two extra SIA/XSIA codes for zone events for the intrusion panel reporting. The extra codes that are supported are:
  - BV: intrusion alarm verified
  - HV: hold-up verified

When these codes are reported by the panel to the recorder for a zone, they will also trigger the actions that are setup for this zone.

## Bug fixes

- For TVN 11 recorders with PoE ports, the function 'Bridge PoE Camera Network' will no longer be disabled after a reboot

## Known issues

- The drawn area for VCA detection cannot be erased if you click 'Cancel' before clicking 'Stop Draw'.

This is seen for Intrusion Detection, Region Entry/Exit, and Object Removal/Left Behind.

The area can be erased by clicking 'Stop Draw' before clicking 'Cancel'.

## Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

**Note:** Please be ready at the equipment before calling.

### Table 1: Technical support

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#### North America

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T +1 855.286.8889

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E techsupport@interlogix.com

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W [www.interlogix.com/customer-support](http://www.interlogix.com/customer-support)

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#### Europe, Middle East, and Africa

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W Select *Support/Contact Us* at [www.firesecurityproducts.com](http://www.firesecurityproducts.com)

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#### Australia

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E [security.tech.support@interlogix.com.au](mailto:security.tech.support@interlogix.com.au)

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