

TruVision NVR 21 Firmware 3.1p Release Notes

P/N 1073675-EN • REV A • ISS 02AUG19

Introduction

This is the TruVision TVN 21 Firmware 3.1p Release Notes document with additional information not covered in the user manual. For the latest information on the TruVision NVR 21 (TVN 21), please visit:

Americas: www.interlogix.com/videoupgrades

EMEA: www.firesecurityproducts.com

Australia: www.interlogix.com.au

Overview

The TVN 21(P/S) series is a Network Video Recorder capable of managing up to 8, 16 or 32 IP camera channels. Firmware 3.1p contains enhancement and a bug fix.

New features/Enhancements

- Support for the future TVE-x20 encoder range
- Support for the future H.264/H.265 TVF 360° cameras. For TVN 21, only the 6MPX camera in H.264 will be supported.
- An updated digital signature is added for the ActiveX web plugin
- Fixed the limitation for TruVision Series 6 IP cameras: the TVN 21 supports now the Series 6 IP cameras up the 8 MPX.

Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have

questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical support

North America	
T	+1 855.286.8889
E	techsupport@interlogix.com
W	www.interlogix.com/customer-support
Europe, Middle East, and Africa	
W	Select <i>Support/Contact Us</i> at www.firesecurityproducts.com
Australia	
E	security.tech.support@interlogix.com.au
