

TruVision TVE-DEC11 Firmware 4.0 FP10 Release Notes

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Introduction

This is the TruVision TVE-DEC11 Firmware 4.0 FP10 Release Notes document with additional information not covered in the user manual. For the latest information on the TVE-DEC11, please visit:

Americas: www.interlogix.com

EMEA: www.firesecurityproducts.com

Australia: www.interlogix.com.au

Overview

The TruVision High Definition IP Video Decoder is the ideal solution to convert compressed IP video streams to analog video output for optimal video surveillance. Based on an advanced DSP and stable-embedded system design, the TruVision High Definition Video Decoder provides high-resolution decoding functionality for both live-view and playback streams from TruVision IP cameras, DVRs and NVRs.

Issue resolved with this firmware

- An issue has been fixed in firmware, so that the decoder is capable of decoding the streams of the S3 and S5 turret cameras:
 - TVT-5301
 - TVT-5302
 - TVT-5303
 - TVT-5304

- TVT-5305
- TVT-5306
- TVT-5307
- TVT-5501
- TVT-5502

Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical support

North America

T +1 855.286.8889

E techsupport@interlogix.com

W www.interlogix.com/customer-support

Europe, Middle East, and Africa

W Select *Support* at www.firesecurityproducts.com

Australia

E security.tech.support@interlogix.com.au
