TVRMobile 3.1 Release Notes

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Introduction

This is the TVRMobile 3.1 Release Notes with additional information not covered in the user manual. For the latest information on the TVRMobile 3.1 Release Notes, please visit:

Americas: http://www.interlogix.com/videoupgrades

EMEA: www.firesecurityproducts.com.

Australia: www.utcfs.com.au

Summary of new features and key enhancements

- Synchronized playback support for up to four cameras.
- Access to the third stream from the main stream or substream.
- Thumbnail view support on the channel list and favorites list.
- Touch and face ID password protection support for iOS 8 or later.
- VCA alarm events (e.g., the line in live view and playback if line crossing is enabled) now appear on the device screen.
- Support for adding a device using auto discovery.
- 360° camera dewarping.

Summary of bugs fixed

- The "No permission" error was changed to "You do not have permission to view this device, check with system administrator."
- Error code 153 was changed to "Due to multiple incorrect login attempts, your account has been locked."

Summary of limitations

- 360° camera button is not supported for the TVN21 recorder.

- Not all devices are auto-discovered when using Android.

Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical support

North America	
T	+1 855.286.8889
E	techsupport@interlogix.com
W	www.interlogix.com/support
Europe, Middle East, and Africa	
W	Select *Support/Contact Us* at www.firesecurityproducts.com
Australia	
E	security.tech.support@interlogix.com.au
W	www.utcfs.com.au