TVRMobile 3.0 Release Notes

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Introduction

This is the TVRMobile 3.0 Release Notes with additional information not covered in the user manual. For the latest information on the TVRMobile 3.0 Release Notes, please visit:

Americas: http://www.interlogix.com/videoupgrades

EMEA: www.firesecurityproducts.com.

Australia: www.utcfs.com.au

Summary of new features and key enhancements

- Both tablets and phones are supported by the app. The app will automatically detect if it is running on a phone or tablet and present the appropriate GUI.

- Playback speed configurable up to 16x.

- A maximum of 100 devices can be managed.

- Window-division mode (1/4/9/16-window) is self-adaptive or selectable.

- Quick live view of multiple cameras.

- Support live view by page and switch pages via gesture.

- Support PTZ control via gesture.

- Supports hardware decoding for live view and HD playback.

- Alarm information notification.

- Automatic check for app version update.

- Displays the quick operation guide and main features of the software.

- Supports zoom into timeline during playback using gesture.

- Camera names can be added in list of devices.

- Supports TruVision residential/UltraSync cameras.

- One-channel transcoding in playback.

- Horizontal or vertical formats are available.

- Ability to record snapshots, live video, or play back video directly to a mobile device and export using standard methods such as text, email, etc.

- Ability to monitor mobile data usage.

- Supports IPV6

Summary of bugs fixed

- Control is redirected to the TruPortal mobile app when a device is selected for live view.

- TVB-5303 (fw V3.0 FP8): Unable to set Alarm Notification on the camera.

- Camera title is missing on Notification of all cameras except Camera1.

- TVN10: VCA notification does not work.

- TVR41: V-Stream opens in substream.

Summary of limitations

- All devices must be re-entered when updating a tablet.

- Using push notifications requires an update to TVRMobile 3.0.

- After upgrading to 3.0, all push notifications are set to off. To continue to recieve push notifications, turn them back on.

- Push notifications are not supported on series 1 cameras.

- Push notifications are not supported by TVN70s

Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

Note: Please be ready at the equipment before calling.

Table 1: Technical support

North America	
T	+1 855.286.8889
E	techsupport@interlogix.com
W	www.interlogix.com/support
Europe, Middle East, and Africa	
W	Select *Support/Contact Us* at www.firesecurityproducts.com
Australia	
E	security.tech.support@interlogix.com.au
W	www.utcfs.com.au