

# TruVision NVR 71 Release Notes

P/N 1073417-EN • REV B • ISS 13FEB18

## Introduction

This is the TruVision NVR 71 Release Notes document with additional information not covered in the user manual. For the latest information on the TVN 71, please visit:

Americas: [www.interlogix.com/videoupgrades](http://www.interlogix.com/videoupgrades)

EMEA: [www.fireandsecurityproducts.com](http://www.fireandsecurityproducts.com)

Australia: [www.interlogix.com.au](http://www.interlogix.com.au)

## Overview

The TVN 71 series is a Network Video Recorder with an incoming bandwidth of 576 Mbps and capable of connecting up to a maximum of 128 cameras. The recorder is available in a RAID and NON-RAID configuration.

TVN 71 models are compatible with TVN71 FW 1.0 or above.

## Summary of known defects and limitations

The following defects and limitations are present in TVN 71 FW 1.0 and are listed for resolution in future development:

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A high performance PC is needed when operating a PTZ camera in a 3x3 or 4x4 layout.

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The result in the chart for object counting on the camera web page may differ from that shown on the TVN 71 web page. This is because the camera pushes the data to the recorder every 15 minutes.

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The front panel USB port cannot be used for video archiving. The back panel USB port needs to be used.

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When the web page is not maximized, some buttons of the playback bar may not be displayed correctly. Workaround: Maximize the webpage to see all the buttons.

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During the *Quick Add* process for cameras, the recorder will try to add the cameras with password '1234' or the recorder's admin password to log in to the camera. So when adding cameras via *Quick Add*, make sure that the password of the camera matches the recorder's password.

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360° camera: It does not switch back to main stream when substream is used on the web page.

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The alarm notification icon is shown when using the V-stream on the web page.

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Preset 256 cannot be called up for PTZ cameras

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The fire detection and temperature alarm events for thermal cameras are not supported.

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IP address filter: Maximum number of IP addresses is 16.

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Hot spare: No message is shown to user for the amount of bandwidth required to have failover working successfully.

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Backup successful message appears within a few seconds in the browser although the "Archiving is in progress" is shown in the TVN 71 recorder. Only remove the archiving device when the LED indication of the recorder is off

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The heart beat alarm cannot be shown in the *Notifier* of TruVision Navigator 7.1. It can be shown in the *Alarm Center* of the recorder's web page.

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FW 1.0 does not support the reporting of VCA events from thermal cameras.

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## Configuration recommendations

When using more than 64 cameras on a TVN 71, it is recommended to use specific settings in the recorder for the hard drives, network, and event actions.

Please see the document "Guidelines for using recorders with 32 or more cameras" (part number 1073416A) or Appendix E in the User Manual of the TVN 71 for more specific information.

## Contacting support

For help installing, operating, maintaining, and troubleshooting this product, refer to this document and any other documentation provided. If you still have questions, contact us during business hours (Monday through Friday, excluding holidays).

**Note:** Please be ready at the equipment before calling.

**Table 1: Technical support**

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**North America**

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T +1 855.286.8889

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E techsupport@interlogix.com

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W [www.interlogix.com/customer-support](http://www.interlogix.com/customer-support)

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**Europe, Middle East, and Africa**

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W Select *Contact Us* at [www.firesecurityproducts.com](http://www.firesecurityproducts.com)

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**Australia**

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E [security.tech.support@interlogix.com.au](mailto:security.tech.support@interlogix.com.au)

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